



New Jersey Natural Gas Advantage

For Your Home & Business

Understanding the Monthly Cost of Your Natural Gas Service

The price of your natural gas service is reflected in the Bill Calculation section of your NJNG bill.

BILL CALCULATION				
69.62 Therms X .4493	BGS	=		31.28
69.62 Therms X .5752	DEL	=		40.05
	Residential Customer Charge	=		8.25
THIS SERVICE PERIOD GAS CHARGES				\$79.58

Please return this portion with your payment. For

BGS (Basic Gas Supply) - This charge is for the cost of the natural gas supply that is passed directly on to those customers who have not chosen a third-party supplier. For residential and small commercial customers, this price represents the "price to compare" to third-party supplier offers. If you purchase your natural gas from a third-party supplier, charges are reflected as GAS on your NJNG bill.

DEL (Delivery) - This charge is for the delivery of natural gas to your home or business and maintenance of the distribution system. It also includes other costs, including charges for societal benefits programs related to environmental and energy-efficiency initiatives.

Note: The BGS portion of your bill covers the natural gas you use. NJNG makes no profit on the sale of natural gas itself, and directly passes the costs to the customer as mandated by law. Visit the Regulatory Info section of njng.com for historical rate information.

Make a New Year's Resolution for the Good of the Environment!

Through Conserve to Preserve® (CTP), NJNG customers have come to rely on us to deliver valuable energy conservation tips. Since its inception, CTP has helped customers save approximately \$278 million in energy costs. And over the past 12 months, our employees shared more than 304,000 CTP tips with our customers. So this New Year, why not commit to a lifestyle change?



Start with NJNG's new and improved CTP Dashboard online home energy assessment tool. This energy-savvy tool offers a FREE home energy profile and customized action plan to help you identify potential energy savings and learn about valuable energy-efficiency rebates and incentives. To get started, visit njng.com and click on Conserve to Preserve. Then take the road to energy efficiency by implementing some no- to low-cost conservation measures that can help you save energy and money at home. Go to the Save Energy & Money section of njng.com for energy-saving tips.



Help is Available for Sandy-Impacted Households!

Is your household still recovering from Hurricane Sandy?

The Monmouth and Ocean County Long-Term Recovery Groups (LTRG) are available to help with your recovery. Using disaster case managers, the LTRGs assess household needs, coordinating community resources and funding to help eligible households chart a path to recovery and wellness. All services provided by the LTRGs are free and confidential.

For information on available resources, residents in Monmouth County can call 848-206-2550 or visit mcltrg.org. Ocean County residents can call 732-569-3483 or visit oceancountyltrg.com.

Think Globally. Donate Locally.

NJNG, as a long-standing partner with the American Red Cross, Meridian Health and NJ Press Media, a Gannett Company, have joined together to set up a matching donation program to help those affected by Typhoon Haiyan in the Philippines. NJNG and Meridian Health will provide a total of \$10,000 in matching funds and NJ Press Media is providing support to promote the relief efforts.

Donations can be sent to the American Red Cross Jersey Coast Chapter, 1540 West Park Avenue, Tinton Falls, N.J., 07712. Please make checks payable to the American Red Cross and indicate "NJNG Corporate Match" on the memo section of the check to ensure our donation is matched dollar for dollar up to \$10,000. You can also donate online by visiting jerseycoast-redcross.org.

Priority Service for Life-Sustaining Equipment

If someone in your home or business uses life-sustaining equipment, please call Customer Services at 800-221-0051 and let us know about your situation. We'll make the restoration of your natural gas service a priority in the event of a service disruption.

Follow Us on Social Media

Let's stay in touch! We'll make it easy for you. Like us at [Facebook.com/NewJerseyNaturalGas](https://www.facebook.com/NewJerseyNaturalGas) or follow us on Twitter @NJNaturalGas.

Encourage your friends, family and neighbors to join in the fun and follow us as well. It's a great way to stay connected with your favorite utility and get timely seasonal tips, notifications, updates to incentive programs and responses to inquiries. You can even participate in interactive games along the way for a chance to win.

Have a Smartphone? Start now and check us out at Facebook or Twitter.



How To Reach Us

Call us:

Toll-free: 800-221-0051

People with hearing and speech impairments (TTY/TDD): 800-223-0024

Report a natural gas leak: 800-GAS-LEAK (800-427-5325)

Call before you dig: 811 or 800-272-1000

E-mail us: customerservice@njng.com

Visit our Web site: www.njng.com

Write to us: New Jersey Natural Gas 1415, Wyckoff Road,
P.O. Box 1464, Wall, NJ 07719

Trouble Paying Your Energy Bills?

No family should have to choose between paying their utility bills and paying for other necessities. Whether on a limited income or faced with unanticipated financial hardship, help is available. NJNG wants to connect qualified families with energy assistance and home energy-improvement programs to help them better manage their home heating costs. To determine eligibility requirements visit energyassistance.nj.gov or contact a participating agency near you. For additional information, contact our energy assistance team at 800-221-0051 or energyassist@njng.com.

Low Income Home Energy Assistance Program (LIHEAP)

(Income-based)

Universal Service Fund (USF) *(Income-based)*

Gift of Warmth Fund (GOW) *(Based on financial need)*

Temporary Relief for Utility Expenses (TRUE)

(Based on financial need and income)

Payment Assistance for Gas and Electric (PAGE)**

(Based on financial need and income)

NJ SHARES *(Based on income guidelines and financial need)*

Call 866-657-4273 to find an agency in your area or visit njshares.org.

Lifeline Credit Program *(Seniors and disabled)*

800-792-9745

Comfort Partners *(Income-based home energy-improvement program)*

Call 732-938-1494 or visit the Residential Section of njcleanenergy.com and click the Programs link.

(Participating Agencies)

Middlesex County

Puerto Rican Action Board* †
90 Jersey Avenue, New Brunswick, NJ 08901
732-828-4541

Monmouth County

Affordable Housing Alliance (AHA)/ TRUE Program
94 Broad Street
Eatontown, NJ 07724
732-389-2204

20 Gibson Place
Freehold, NJ 07728
732-389-2204

1828 West Lake Avenue
Neptune, NJ 07753
732-389-2204

Morris County

Morris County Organization for Hispanic Affairs
95-97 Bassett Highway, Dover, NJ 07801
973-366-1131

Ocean County

O.C.E.A.N. Inc. †
22 Hyers Street, Toms River, NJ 08753
732-244-9041

507 River Avenue, Lakewood, NJ 08701
732-942-3405

*This agency does not accept GOW or TRUE applications. Middlesex County residents can apply for GOW and TRUE at AHA.

†These agencies do not accept PAGE applications. Residents of Middlesex and Ocean Counties can apply for PAGE at AHA.

**State-designated agencies are expected to begin accepting applications on January 2, 2014. However, this date is subject to change. For more information, visit njpoweron.org or call 732-982-8710.