

# New Jersey Natural Gas Advantage

*For Your Home & Business*



## NATIONAL SAFETY MONTH 2016



NJNG is committed to your safety! Our Partners in Safety team provides training and resources to municipalities, emergency responders, and contractors to ensure we all live and work safely with natural gas. Homeowners, tenants and business owners should also fully understand the necessary steps for damage prevention, smart responses to unsafe conditions and how to report potential safety issues.

Please follow the important safety information in this newsletter and additional insert and share it with everyone in your household or business. When it comes to safety, we all have a responsibility to keep our families and communities safe.



**Know what's below.  
Call before you dig.**

Call Before You Dig! Are you planning on replacing your mailbox, installing a fence, sprinkler system, deck, swing set or performing other outside renovations that require digging? Do you plan on using hand shovels or mechanized equipment? Remember, Call Before You Dig - It's FREE and it's the LAW.

Whether you're performing the work yourself or hiring a professional, one simple call to 811 or 800-272-1000 gets your underground public utility lines marked for FREE. Contractors, excavators or homeowners, whoever is digging, must call this easy-to-remember, toll-free number at least three business days prior to the start of any digging project. Refer to the enclosed insert for important additional information. To learn more about natural gas safety, visit My Safety at njng.com.

If you smell natural gas, immediately evacuate everyone from the building or site. From a safe location, call 800-GAS-LEAK (427-5325) and let us know where you are. Do not re-enter the building until NJNG has declared it to be safe. See the enclosed insert for additional important safety guidelines.

*For your safety, we promptly investigate suspected natural gas leaks as a FREE service - 24 hours a day, seven days a week.*



### Don't Miss Our Dig Safely Fairs

Meet industry experts who will share tips on how to save energy and keep your home, business and community safe. There's a coloring contest for children, so bring the whole family!

**June 4**

The Home Depot  
1792 Route 72 West, Manahawkin

**July 14**

The Home Depot  
780 Route 46 West, Parsippany

**July 29**

Stop & Shop  
353 Route 37 West, Toms River

**August 2**

ShopRite  
260 North County Line Road, Jackson

**August 11**

The Home Depot  
3700-Route 35, Hazlet

**September 24**

Jackson Premium Outlets  
537 Monmouth Road, Jackson

*11 a.m. to 2 p.m.*

Look for our tents and balloons.

Need more information?

732-378-4965

safetyawareness@njng.com

## Send Us Your Smellfie for a Chance to Win a \$100 Gift Card!



Natural gas smells bad for a good reason so this is your opportunity to put your best selfie on display while promoting natural gas safety. You could win a \$100 gift card! Take a look and a whiff of the enclosed Scratch and Sniff insert. Then share your reaction by uploading your picture to our Facebook page. Individual and group winners will be chosen by the largest number of 'Likes.' Your photo may even be selected as the face of our next Scratch and Sniff brochure! Be sure to share your post with family and friends. Our contest runs through the end of July, so you still have plenty of time to enter.

*\*Official rules and entry procedures can be found on the Notes section of our Facebook page. NO PURCHASE NECESSARY. A purchase will not improve one's chances of winning. Legal residents of New Jersey. Contest begins on April 15, 2016 and ends July 31, 2016. VOID WHERE PROHIBITED.*



### Keep Outside Vents and Natural Gas Meters Free of Debris

Certain natural gas appliances, such as furnaces, tankless water heaters and fireplaces, may vent outside of your home. This vent should never be blocked by vegetation or other materials as it could cause a dangerous buildup of carbon monoxide (CO). If you notice any of these signs or changes in your natural gas appliance, call a qualified contractor immediately:

- **A natural gas appliance is not completely venting outside.**
- **There is an odor similar to rotten eggs coming from the appliance.**
- **The appliance vent piping is blocked, broken, disconnected, corroded or unsealed.**
- **Flooding has caused damage to an appliance.**

Keep the area around your natural gas meter free from overgrown plants or shrubs. Be cautious when mowing around your meter. Never lean anything against the meter or tie any leads, guy or ground wires to it or the connected piping.

### How To Reach Us

Call us:

Toll-free: 800-221-0051

People with hearing and speech impairments (TTY/TDD): 800-223-0024

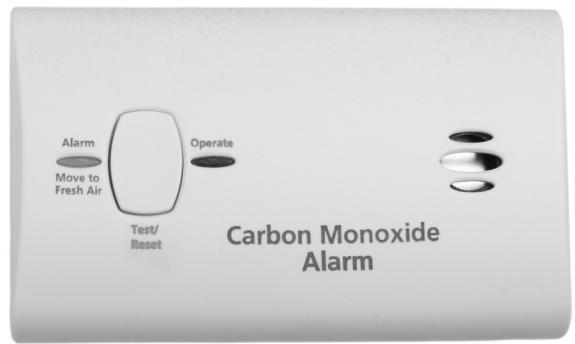
Report a natural gas leak: 800-GAS-LEAK (800-427-5325)

Call before you dig: 811 or 800-272-1000

E-mail us: [customerservice@njng.com](mailto:customerservice@njng.com)

Visit our Web site: [www.njng.com](http://www.njng.com)

Write to us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719



### Practice Carbon Monoxide Safety

Fuel-burning equipment and appliances, such as furnaces, stoves and space heaters that aren't working properly, or are misused, may produce CO. This colorless, odorless gas can build to dangerous levels in your home or business. CO can cause unconsciousness, brain damage and even death. Symptoms of CO poisoning can be mistaken for those of the flu - headaches, nausea, vomiting, dizziness and fatigue - and tend to clear up when you breathe fresh air. If you believe you're experiencing any of these symptoms, leave the area immediately and call 911 when you are in a safe location.

Proper maintenance of natural gas equipment and appliances can help reduce the chance of CO poisoning. Have a certified technician inspect your equipment annually. A tuneup can also help you save on your energy bills. Call for service right away if you think there's a problem with your equipment.

For additional information, call the New Jersey Poison Control Hotline at 800-222-1222 or visit My Safety at [njng.com](http://njng.com). Remember to replace your CO detectors every five to seven years, based on manufacturers' recommendations.

### Designate a Contact

In the event of a disruption, access to your property may be necessary to promptly restore natural gas service to your home or business. Including an emergency contact on your account can help us get your service back up and running even if you're away or not at home. Please call us at 800-221-0051 or e-mail [customerservice@njng.com](mailto:customerservice@njng.com) to designate an emergency contact.



### Planning a Demolition Project?

Before moving forward with your demolition project, we first need to disconnect your natural gas service. Please call Customer Service at 800-221-0051 to make these arrangements. Disconnecting natural gas service requires a road opening permit and utility markout. As a result, this process takes approximately three to four weeks.