



New Jersey Natural Gas Advantage

For Your Home

**LEARN HOW YOU CAN WIN
\$2,500
WORTH OF NATURAL GAS!**

(See back page)

What's that Bill Adjustment?

This month, Budget Plan customers may find a new monthly payment amount on their enclosed bill. To maximize the benefits of the Budget Plan, we review your account every August and adjustments are made to the budget amount, when necessary, to cover estimated natural gas costs through July of the next Budget Plan cycle. The enclosed insert provides more details and an explanation of the Budget Plan process.

Want to take advantage of NJNG's no-cost Budget Plan? For accounts in good standing, you can enroll automatically. Simply pay the "Budget Option" amount and other non-gas charges shown on your NJNG bill prior to the due date. Or log in to My Account at njng.com to register.

Our Budget Plan helps you manage your energy expenses by evenly spreading your estimated annual natural gas costs over 12 monthly payments at no additional charge.

(See insert for Budget Plan details.)



**energy
assistance**

Days Coming Your Way!

With the approach of the heating season, NJNG will host its annual Energy Assistance Days in late September 2014 to help you identify which energy assistance programs you may qualify for and help with the application process. Starting August 8, 2014, go to My Home at njng.com and click on Trouble Paying Your Bills for upcoming dates and locations throughout Monmouth, Morris and Ocean counties.

Thank You for Supporting the Gift of Warmth

Over the years, thanks to the generosity of our customers, shareowners and employees, we have helped more than 20,000 families in our community stay warm during the winter months through the NJNG Gift of Warmth fund. The fund assists with heating costs for those facing financial hardship, sometimes the result of illness or unemployment. Every dollar donated goes directly to those families in need, and NJNG matches your donation dollar-for-dollar, up to a total of \$80,000. To donate, simply indicate on the form below which option you prefer – a one-time donation or a recurring monthly contribution right on your NJNG bill. If you choose to make a one-time donation, we kindly ask you write a separate check to the Gift of Warmth.

Please do not include your donation in the payment envelope.

We appreciate your generosity.

Thank You for Giving to the Gift of Warmth

Please accept my Gift of Warmth donation.

Add this amount each month to my NJNG bill*

\$1 \$5 \$10 \$20 Other \$ _____

-or-

Accept my one-time donation of

\$20 \$30 \$40 \$50 Other \$ _____

Check one of the boxes below:

I have enclosed a check.

Please add the amount to my NJNG bill.

Account Number:

- - -

Signature: _____

Name: _____

Address: _____

Make your check payable to "Gift of Warmth Fund," and return in a separate envelope with your completed donation form to:
Gift of Warmth Fund, P.O. Box 1463, Wall, NJ 07719

Please do not use your payment envelope for your contribution.

*Choosing this option will add the specified dollar amount to your NJNG bill each month.
To cancel your monthly contribution, simply call 1-800-221-0051.
All contributions are tax-deductible.



Get **\$10 off** your bill when you pay with your smartphone ... and a chance to win **\$2,500** worth of **FREE natural gas!**

» Visit www.check.me/njng on your phone.

How would you like to be one of three lucky customers to win \$2,500 worth of natural gas? Simply pay your NJNG bill with Check's mobile payment app and automatically receive one entry for a chance to win. Better yet, receive up to 10 additional entries for each bill you pay with the Check app. One grand prize winner will be randomly selected each month through September - it could be you!

And if that's not enough, you'll also receive a \$10 bill credit from Check with that first NJNG payment. To get started, download the free Check app from Google Play or the iTunes App Store. Or visit check.me/njng on your phone. You'll be able to pay all your bills on the spot or schedule payments for later. You can also track bills, see details and receive reminders when your payment is due. *(Please note a fee applies when paying with a credit or debit card.)*

You'll find complete details and sweepstakes rules at www.check.me/njng_sweepstakes. Good luck!

**Special offer sponsored by Check: Pay your New Jersey Natural Gas bill with Check and get \$10 off your first payment (enter the full amount you want to pay and Check will pay \$10 of this amount). NO PURCHASE OR PAYMENT IS NECESSARY. A PURCHASE WILL NOT INCREASE YOUR CHANCES OF WINNING. Open to legal residents of New Jersey, 18 and older who are customers of New Jersey Natural Gas Company (NJNG) in good standing as of June 30, 2014. Employees of Sponsor or NJNG, or their affiliates and members of the immediate family of each such employee are not eligible. Starts July 1, 2014 at 12 am EDT and ends September 30, 2014 at 11:59:59 pm EDT. Multiple entry deadlines apply. To enter for free without using the Check application to make a purchase: print your name, address, phone number and e-mail address on a 3 1/2 x 5 card and mail in an envelope to P.O. Box 60824 Palo Alto, CA 94306. Mail-in entries must be postmarked by September 3, 2014 and received by October 7, 2014. Void where prohibited. Subject to full rules: https://check.me/njng_sweepstakes. Sponsor: Check, Inc., P.O. Box 60824 Palo Alto, CA 94306. To be removed from sweepstakes/contestmailing list, contact Check at support@check.me. You will be removed within sixty (60) days. \$2,500 is more than two times the typical NJNG residential heating customer's annual bill.*

Don't Forget to Contact Us before Closing Up Your Summer Home or Business

Labor Day marks the end of summer and the time when many of us prepare to close up our summer homes or businesses. Please contact us at least 10 business days in advance to arrange to turn off your natural gas service. (We receive many seasonal requests and appointments are scheduled in the order they are received.) Just visit njng.com and log in to My Account, click on the "Stop, Start, Service" tab and then the "Turn Seasonal Service Off" link to get started. Or give us a call at 800-221-0051 and, when prompted for the reason you are calling, say "Stop Service."

How To Reach Us

Call us:

Toll-free: 800-221-0051

People with hearing and speech impairments (TTY/TDD): 800-223-0024

Report a natural gas leak: 800-GAS-LEAK (800-427-5325)

Call before you dig: 811 or 800-272-1000

E-mail us: customerservice@njng.com

Visit our Web site: www.njng.com

Write to us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719



Plan Before You Plant

The fall season is a great time for planting and landscaping. But where you plant your tree is important for the safety of you and others. You could damage not only a natural gas or other underground public utility line, but as a tree matures, its roots could entangle an underground utility line and, eventually, disrupt service to an entire neighborhood. This could result in fines and repair costs. More importantly, it can cause harm to you or those around you. Smart digging is no accident! So, drop that shovel and call 811 at least three business days prior to planting for a FREE markout of your underground public utility lines. In New Jersey, "It's the Law!"

Good Neighbors

Through our Gatekeeper and Community Watch programs, employees are encouraged to report any indication a customer may need social services or medical or police assistance. It's just another way NJNG is helping to keep our community members safe.



Thinking about Purchasing a Natural Gas Generator?

First consider these three important questions before you purchase and install a natural gas generator:

- Can the current natural gas system in your neighborhood support your emergency generator?
- Can your existing natural gas service line provide enough natural gas to properly run an emergency generator?
- Is your natural gas meter large enough, and delivery pressure adequate, to properly run an emergency generator?

Contact us to find out if your home's natural gas meter and NJNG's system and service lines are adequate to support a new natural gas generator at your premises. We'll also let you know about any costs associated with the installation of a natural gas generator.

Go to the My Home section of njng.com, click on Natural Gas Appliances and then select Backup Emergency Generator. Fill out the Backup Emergency Generator inquiry form. Or contact us at marketinggenerator@njng.com or 800-221-0051.