



New Jersey Natural Gas Advantage

For Your Home & Business

A bill decrease is coming your way!

NJNG recently submitted our annual Basic Gas Supply Service (BGSS) and Conservation Incentive Program (CIP) filings with the New Jersey Board of Public Utilities (BPU). This past winter's extreme weather provided its fair share of challenges but it also provided the opportunity to file a 4.3 percent savings for our customers.

The CIP is designed to promote conservation and energy-efficiency practices, while normalizing year-to-year fluctuations from changing weather and usage patterns to both NJNG's financial margins and customers' bills. (The CIP is a component of the delivery charge on your natural gas bill.) We expect our current BGSS rate to hold steady and we propose to lower the CIP rate to account for the colder-than normal weather, resulting in decreases to NJNG bills for residential and small commercial heating customers.

Pending BPU approval, effective October 1, 2014 typical residential heating customers, who use 100 therms per month, will see their monthly bill go from \$109.80 to \$105.08, a \$4.72 savings. On an annual basis, this translates to savings of \$47.20.

Since its peak in 2005, NJNG's BGSS price has decreased significantly, resulting in a 40 percent total bill reduction for the typical residential heating customer. And, from its start in 2006, CIP has helped NJNG customers realize cost savings of \$299 million by reducing their usage.



Check

Here's Your Chance to Win
**\$2,500 Worth of Natural Gas
for a Year!***

» *Be One of Three Lucky Winners.
(And get \$10 off your next payment!)*

Now, when you use Check's mobile payment app for the first time to pay your NJNG bill, you'll get \$10 off your next payment. And, if that's not enough, you'll automatically be entered for a chance to win \$2,500 worth of free natural gas for one year!* Now that's a sweet deal.

We get it. You're busy. That's why we teamed up with Check, a free mobile payment app, that does the worrying and work for you. It can help you stay on top of your NJNG bills – in fact, all of your bills.

Download the FREE app to your smartphone or tablet (iPhone, iPad, Android) and pay your NJNG bill on the spot or schedule a payment for later. (Note a fee applies when paying with a credit card or debit card.) You can also track and see bill details, including bill amount and due date, and receive reminders when your payment is due.

No stamps. No phone calls. No hassles. Check is safe, secure and used by more than 10 million users. So, don't let paying your bills slow you down – download the FREE app today and save time later (available in iTunes and Google Play).

To get you started ... you will receive a \$10 bill credit from Check when you make your next NJNG payment using the Check app. But wait ... there's more. Be one of three lucky customers to win \$2,500 of natural gas for one year. Simply pay your NJNG bill with the Check app and automatically receive one entry for a chance to win! Better yet, you'll receive an entry for each additional bill you pay (up to 10, including your NJNG bill) using the Check app. One grand prize winner will be randomly selected each month.* So get started today!

***NO PURCHASE OR PAYMENT IS NECESSARY. A PURCHASE WILL NOT INCREASE YOUR CHANCES OF WINNING.** Open to legal residents of New Jersey, 18 and older who are customers of New Jersey Natural Gas Company (NJNG) in good standing as of June 30, 2014. Employees of Sponsor or NJNG, or their affiliates and members of the immediate family of each such employee are not eligible. Starts July 1, 2014 at 12 am EDT and ends September 30, 2014 at 11:59:59 pm EDT. Multiple entry deadlines apply. To enter for free without using the Check application to make a purchase: print your name, address, phone number and e-mail address on a 3 1/2 x 5 card and mail in an envelope to P.O. Box 60824 Palo Alto, CA 94306. Mail-in entries must be postmarked by September 3, 2014 and received by October 7, 2014. Void where prohibited. Subject to full rules: https://check.me/njng_sweepstakes. Sponsor: Check, Inc., P.O. Box 60824 Palo Alto, CA 94306. To be removed from sweepstakes/contest mailing list, contact Check at support@check.me. You will be removed within sixty (60) days. \$2,500 is more than two times the typical NJNG residential heating customer's annual bill.

Understanding the Monthly Cost of Your Natural Gas Service

The price of your natural gas service is reflected in the Bill Calculation section of your NJNG bill.

BGS (Basic Gas Supply) – This charge is for the cost of natural gas supply to those customers who have not chosen a third-party supplier. The cost of the natural gas is directly passed on to our customers. NJNG makes no profit on the BGS charge. For residential and small commercial customers, this price represents the “price to compare” to third-party supplier offers.

If you have chosen to purchase your natural gas from a third-party supplier, their charges are shown as GAS on the bill.

DEL (Delivery) – This charge is for the delivery of natural gas to your home or business and the maintenance of the distribution system. It also includes other costs, such as charges for societal benefits programs related to environmental and energy-efficiency initiatives.

Note: The BGS portion of your bill covers the natural gas you use. NJNG makes no profit on the sale of natural gas itself, and directly passes the costs to the customer as mandated by law. Historical BGS prices can be accessed at njng.com.

| BILL CALCULATION | | | |
|--|-----------------------------|---|----------------|
| 69.62 Therms X .4493 | BGS | = | 31.28 |
| 69.62 Therms X .5662 | DEL | = | 39.42 |
| | Residential Customer Charge | = | 8.25 |
| THIS SERVICE PERIOD GAS CHARGES | | | \$78.95 |

Please return this portion with your payment. For a

| ACCOUNT NUMBER | PREVIOUS BALANCE |
|-----------------|------------------|
| 00-0000-0000-00 | \$00.00 |

Make checks payable to NJNG.

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#BWNJRMY
#002277477#
BILL SAMPLE
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NOTOWN NJ 00000-0000

02330780202820



Help Your Neighbors in Need This Upcoming Heating Season

With summer here, it's difficult to begin thinking about the winter months. But with the colder weather comes increased energy usage, which can add a significant burden to family budgets. NJNG supports NJ SHARES, a statewide nonprofit fuel fund that provides energy assistance to New Jersey residents who are experiencing temporary financial hardship due to unforeseen circumstances, such as illness or job loss. More importantly, it gives relief to those who are not eligible for other types of assistance. And through contributions from businesses, such as NJNG, and community members like you, together we can make a difference. If you can help, please see the enclosed envelope and include a check made out to NJ SHARES. (A donation envelope is enclosed. Please do not include the donation with your NJNG bill payment.) Remember, every little bit counts.

And if you are experiencing financial hardship, please do not hesitate to contact us at 800-221-0051 or energyassist@njng.com.



Attention Home and Business Builders:

When planning an addition or renovation to your home or business, including a deck or patio, remember to call NJNG at 800-221-0051 before you start any work. It's dangerous and illegal to build any structure on top of, or around, an outside natural gas meter and service line. We'll move our natural gas equipment, at your cost, if your new structure will infringe on our meter or service line.

If you build first, the costs associated with moving our equipment will, most likely, be higher than relocating the equipment before construction AND access may be more difficult. We'll work with you, and your builder, to find a safe solution to accommodate your new project.

NJNG is required by law to terminate any natural gas service to any customer whose installation has become unsafe or inaccessible as a result of customer-construction activities.

How To Reach Us

Call us:

Toll-free: 800-221-0051

People with hearing and speech impairments (TTY/TDD): 800-223-0024

Report a natural gas leak: 800-GAS-LEAK (800-427-5325)

Call before you dig: 811 or 800-272-1000

E-mail us: customerservice@njng.com

Visit our Web site: www.njng.com

Write to us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719