



New Jersey Natural Gas Advantage

For Your Home & Business



When it comes to safety, we all share responsibility. At NJNG, we work hard every day to ensure the natural gas you need is delivered safely. Join us as a Partner in Safety and help keep your family and our communities safe. Remember – **SAFETY: it takes all of us!**

Please follow the important safety information in this newsletter and additional inserts, and share it with all members of your household and business.



**Know what's below.
Call before you dig.**

Every digging job requires a call to 811 – even small projects such as installing a mailbox post or larger ones like landscaping your home or business property. Whether you plan to do it yourself or hire a professional, one call to **811** or **(800-272-1000)** gets your underground public utility lines marked for FREE. Damage prevention is the key to safety. Remember to always Call Before You Dig – It's FREE and it's the LAW.

Report ALL Natural Gas Leaks

If you smell natural gas, immediately evacuate everyone from the building. Call **800-GAS-LEAK (800-427-5325)** from a nearby, safe location to report the leak. Let us know where you are. Do not re-enter the building until NJNG has declared it safe to do so. For your safety, we promptly investigate suspected natural gas leaks as a FREE service – 24 hours a day, seven days a week.

Don't Miss Our Dig Safe Fairs

Meet industry experts and learn how to keep your family, home, business and community safe.

June 9
St. Francis Church
4700 Long Beach Blvd.,
Brant Beach

June 25
Home Depot
3540 Rt. 66, Neptune

July 11
Stop & Shop
1214 Rt. 37, Toms River

August 11
Home Depot
3700 Rt. 35, Hazlet

11.a.m. to 2 p.m.

Look for our tents and balloons. Lunch is on us!

Need more information?

732-378-4965

safetyawareness@njng.com

Send Us Your "Smellfie" for a Chance to Win!

It Smells Bad for a Good Reason

We add a rotten egg odor to natural gas so you can detect potential leaks – and it stinks! Take a look (and a sniff) at the enclosed insert. Then share your reaction to the odor by uploading your "smellfie" to [facebook.com/NewJerseyNaturalGas](https://www.facebook.com/NewJerseyNaturalGas) between June 15 and July 15. The three "smellfies" with the most "Likes" each win a \$100 Visa gift card and may even become the next face on our brochure!*



Thanks to Piedmont Natural Gas for the great idea!

* NO PURCHASE NECESSARY; VOID WHERE PROHIBITED; Contest begins June 15, 2014, and ends July 15, 2014. Open to residents of the State of New Jersey 13 years of age or older. Visit [facebook.com/NewJerseyNaturalGas](https://www.facebook.com/NewJerseyNaturalGas) for official rules.



Proud Member

NATIONAL SAFETY MONTH 2014



Visit My Safety at njng.com.

Always Ask to See Identification

When an NJNG representative arrives at your home or business, always ask to see an identification (ID) badge. Never open the door to anyone who cannot show you a badge or whose ID does not appear genuine. When working in the field, our utility crews often wear safety vests or uniform shirts and drive vehicles that clearly display our company name and/or logo. If a situation ever seems suspicious, call NJNG at **800-221-0051** and ask to speak directly to a supervisor.



Designate a Contact

Call us at **800-221-0051** or e-mail customerservice@njng.com to designate an emergency contact if you plan to be away from home or have a second residence. Proper access will help us promptly restore your service in the event of a disruption and help you avoid any potential property damage.

Avoid Injury

Turn Down Your Water Temperature

Hot water can be dangerous and cause serious burns. To avoid a potential accident, lower your water heater thermostat setting to 120 degrees Fahrenheit. Make certain to carefully adjust the thermostat on the heater according to the manufacturer's instructions. You'll also save on your energy bills!

Planning a Demolition Project?

You must have your natural gas service disconnected and removed first. It is imperative that you call Customer Services at **800-221-0051** to make these arrangements. Requests will no longer be accepted at local offices.



How To Reach Us

Call us:

Toll-free: 800-221-0051

People with hearing and speech impairments (TTY/TDD): 800-223-0024

Report a natural gas leak: 800-GAS-LEAK (800-427-5325)

Call before you dig: 811 or 800-272-1000

E-mail us: customerservice@njng.com

Visit our Web site: www.njng.com

Write to us: New Jersey Natural Gas 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719

Prevent the Silent Killer -

Practice Carbon Monoxide Safety

Fuel-burning equipment and appliances such as furnaces, stoves, space heaters and grills that aren't working properly, or are misused, may produce carbon monoxide (CO). This colorless, odorless gas can build to potentially dangerous levels in your home or business.

CO can cause unconsciousness, brain damage and even death. Symptoms of CO poisoning are often mistaken for those of the flu - headaches, nausea, vomiting, dizziness and fatigue - and tend to clear up when you breathe fresh air.

Proper use and maintenance of your natural gas equipment and appliances can reduce the chance of CO poisoning. Have a certified technician inspect your equipment annually. (This tuneup can also help you save on your energy bills.) Immediately call for service if you think there's a problem.

Remember - CO detectors protect your family, employees and customers so be sure to install CO detectors that meet the current Underwriters Laboratories Standard UL 2034 safety standard.

For more information, or if you suspect CO poisoning, call the New Jersey Poison Control Hotline at **800-222-1222**. In an emergency, call 911 and immediately get fresh air.



Remember to replace your CO detectors every five to seven years, based on manufacturers' recommendations.

Who Let the Dogs Out?

The safety of our employees is most important to us. You can help prevent a potentially dangerous situation by alerting us if you have a dog in your yard or invisible fencing. Please call us at **800-221-0051** or e-mail customerservice@njng.com so we may note your account. This will alert our employees to take the necessary precautions when entering your property. If your meter is in a fenced yard, it is especially important that the dog is secured in the home on days when one of our technicians or meter readers is scheduled to visit your home.

