

### Great news – we're providing bill credits totaling \$37.5 million!

Residential and small commercial sales customers will receive a bill credit for their February and March natural gas usage. For an average NJNG residential customer using 325 therms, the savings will amount to approximately \$89 over the 2-month period, a savings of 20 percent. The credit will appear on their bill in the Bill Calculation box listed as an RCA (rate credit adjustment).

This bill credit will help provide relief to our customers during this winter period when heating bills are typically at their highest. As always, we will continue to do all we can to keep natural gas the best value for your energy dollar.

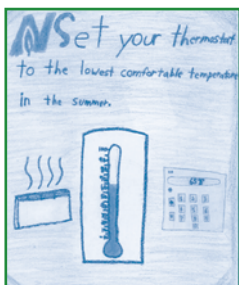
### KIDS and conservation

NJNG is proud to announce the winners of our annual Conserve to Preserve® “Kids and Conservation” Poster Contest. Hundreds of students from schools throughout our service territory participated and three winners were chosen, one from each county of Monmouth, Morris and Ocean.

The winners were introduced in January at the Annual Shareowners Meeting for New Jersey Resources, parent company of NJNG. The students were each awarded a laptop computer and their schools received \$1,000 toward an energy conservation or environmental beautification project.

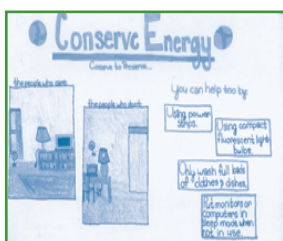
At NJNG, we believe in educating students about conservation to help them make smarter energy choices for years to come. Visit the Kids and Conservation section of our Web site, [njng.com](http://njng.com), for engaging resources that will encourage children to live green and Conserve to Preserve.

#### Ocean County Winner



**Chase Capron**  
Island Heights  
Grade School,  
Island Heights

#### Monmouth County Winner



**Dakota Donohue**  
Old Mill  
Elementary School,  
Wall Township

#### Morris County Winner



**Joey Schiele**  
Marie V. Duffy  
Elementary School,  
Wharton

### Help for Haiti



American Red Cross, Jersey Coast Chapter CEO Tara Kelly (at the podium) and her team answer questions about the latest relief efforts in Haiti during a presentation at NJNG headquarters.

Since a 7.0-magnitude earthquake devastated the island nation of Haiti, the poorest in the western hemisphere, the American Red Cross has been there. “In this time of need, we are pleased to be able to do our part and donate \$50,000 to the American Red Cross to help provide food, water, shelter, medical service and support to those who need it most,” says Larry Downes, NJNG chairman and CEO.

If you would like to join in the relief effort, donations can be made to the American Red Cross at the address and Web site listed below. When sending a check, make sure to write Haitian Relief Fund in the memo area. You can also text “HAITI” to “90999” and a donation of \$10, charged to your cell phone bill, will be given directly to the Red Cross.

Online: [www.redcross.org](http://www.redcross.org)

Mail: American Red Cross  
P.O. Box 37243  
Washington, D.C. 20013

By Phone: 1-800-RED CROSS  
(1-800-733-2767)  
1-800-257-7575 (Spanish)



## Attention Budget Plan Customers

If you're an NJNG Budget Plan customer, you may find an adjusted budget amount on your enclosed bill. Your budget amount is based on a number of factors including natural gas prices, annual usage and weather. Budget amounts are calculated in July and then re-evaluated approximately six months later.

If necessary, adjustments are made to the budget amount to cover your estimated natural gas costs through July 2010. These midyear adjustments help to minimize ending balances and maximize your benefits from using this account management tool. When you sign up for the FREE Conserve to Preserve Dashboard at [njng.com](http://njng.com), you can analyze your Budget Plan status at any time.

*It's easy to join the NJNG Budget Plan. Simply pay the "Budget Option" amount and any other non-gas charges shown on your bill prior to the due date and you'll be automatically enrolled in the plan. Or sign up with a visit to My Account at [njng.com](http://njng.com). It's easy and it's FREE!*

## Help with Your Tax Preparation

Beginning February 4, 2010, income-eligible NJNG customers can visit our Asbury Park business office at 633 Lake Avenue every Thursday until April 8, from 9 a.m. to 3 p.m. for help preparing their taxes. Volunteers from the AARP's Tax Counselors for the Elderly program will provide free assistance to taxpayers who need, but cannot afford, help preparing simple U.S. income tax returns.

**Note:** Read about the federal and state Earned Income Tax Credit (EITC) programs for income-eligible families in the enclosed insert.



## Time is running out...

Don't miss these valuable new energy-efficiency rebates and incentives!  
See the enclosed insert for details.

[www.savegreenproject.com](http://www.savegreenproject.com)

## Struggling to Pay Your Heating Bills?

For energy assistance information and eligibility requirements, visit [www.energyassistance.nj.gov](http://www.energyassistance.nj.gov) or call the county agencies listed below for information on:

**Home Energy Assistance Program (HEAP)**  
**Universal Service Fund (USF)** (Income-based)  
**Gift of Warmth Fund** (Based on financial need)

### Middlesex County

Puerto Rican Action Board  
90 Jersey Avenue, New Brunswick, NJ 08901  
1-732-828-4541 or 1-732-775-4442

### Monmouth County

Check-Mate Inc.  
910 Fourth Avenue, Asbury Park, NJ 07712  
1-732-502-8855

### Affordable Housing Alliance

59 Broad Street, Eatontown, NJ 07724  
1-732-389-2204

### Morris County

Morris County Organization for  
Hispanic Affairs  
95-97 Bassett Highway, Dover, NJ 07801  
1-973-366-1131

### Ocean County

O.C.E.A.N. Inc.  
22 Hyers Street, Toms River, NJ 08753  
1-732-244-9041

507 River Avenue, Lakewood, NJ 08701  
1-732-942-3405

### NJ SHARES

 (Based on financial need)

Call 1-866-657-4273 to find the agency in your area or visit [www.njshares.org](http://www.njshares.org).

### Lifeline Credit Program

 (Seniors and disabled)

1-800-792-9745

### Comfort Partners

 (Income-based)

Free weatherization improvements for your home  
1-800-221-0051 (press 3, 4, 2)

### How To Reach Us

Call us:

Toll-free: **1-800-221-0051**

People with hearing and

speech impairments (TTY/TDD): **1-800-223-0024**

Out of state: **1-732-938-7977**

Report a gas leak: **1-800-GAS-LEAK (1-800-427-5325)**

Call before you dig: **811 or 1-800-272-1000**

E-mail us: [customerservice@njng.com](mailto:customerservice@njng.com)

Visit our Web site: [www.njliving.com](http://www.njliving.com)

Write to us: **New Jersey Natural Gas**

**1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719**