New Jersey Natural Gas

# Meter Read Schedule

NJNG offers the option of reading your own meter. You can avoid a calculated bill and more closely monitor your actual usage by reading your meter on months between NJNG meter reads.

**The process is easy.** All you need to know is when and how to read your meter and where to submit your read.

Your read cycle _____

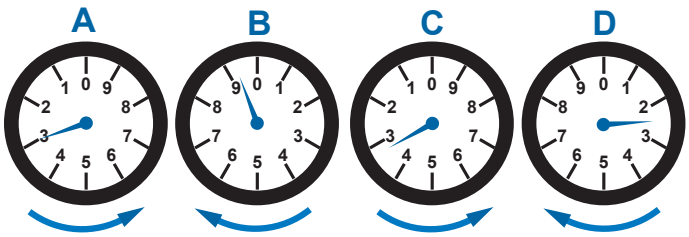
Your meter number _____

## Step One: When to Read Your Gas Meter

The timing of your meter read is important. You will need to provide your read by the dates marked with an asterisk (*) on your schedule. NJNG is scheduled to read your meter on the other dates shown.

## Step Two: How to Read Your Gas Meter

NJNG uses two kinds of meters for residential customers. The direct dial meter reads like a digital clock. The most common type of meter has four or five clock-type dials as shown below, which are read left to right. When a dial hand is not directly on a number, record the preceding number. **Dial B** reads **"9,"** and **dial D** reads **"2."** When a dial hand is directly on a number, check the hand on the dial to the right. If it is not on or past zero, record the preceding number. The hand on **dial B** is before zero, so **dial A** reads **"2."** On **dial D**, the hand is past zero, so **dial C** reads **"3."** The meter read below is **"2932."** To calculate your gas usage, subtract your last meter read from your current read.




### Cycle #1 2010 Schedule

| Read-By Date | Read | Read-By Date | Read |
|---|---|---|---|
| 01/07 | _____ | 07/08 | _____ |
| 02/05* | _____ | 08/05* | _____ |
| 03/09 | _____ | 09/03 | _____ |
| 04/08* | _____ | 10/05* | _____ |
| 05/07 | _____ | 11/04 | _____ |
| 06/08* | _____ | 12/07* | _____ |

* Customer meter read date

NJNG will read your meter on other dates shown.

## Step Three: Where to Submit Your Read

When submitting your read, you will need to provide the following information:

**Name**
**Address**
**Meter number**
**Meter read**
**Date of read**

### Choose the Method That Is Most Convenient:

**Online:** *njliving.com* **(My Account Services)**

**E-mail:** **meterreading@njng.com**

**Fax:** **732-370-4564**

**Phone:** **1-800-221-0051** ***(follow prompts 3,3,3)***

**Customer Service:** **1-800-221-0051**