

October 2013



Advantage

New Jersey Natural Gas

For Your Home & Business

October is National Energy Awareness Month. Through Conserve to Preserve[®], we provide our customers with the tools and resources to help you make smart energy decisions while saving energy and money along the way. For more information, visit njng.com and click on Save Energy & Money. By conserving energy today, we can all make a difference in the lives of future generations.

nest
Learning Thermostat

Meet the Nest Learning Thermostat. It's smart, stylish and saves you money. Nest is the next generation thermostat. It learns your schedule, adjusts the temperature when you are away and can be controlled from your smartphone, tablet or computer. Teach it well and Nest can reduce your heating and cooling by up to 20 percent! Now through December 31, 2013, NJNG is offering customers an instant \$100 online rebate on the Nest Learning Thermostat, which retails for \$249. All you need is an active NJNG account and WiFi. (Limit two per NJNG account.) To get the rebate, you must purchase your Nest online at nest.com/njng.*

See if the Nest thermostat will work in your home at nest.com/works.



*NOT VALID ON PRIOR PURCHASES OR PURCHASES AT RETAIL STORES OR OTHER ONLINE STORES. NEST MUST BE PURCHASED ONLINE at nest.com/njng.

For complete terms and conditions and to confirm Nest is compatible with your home's heating and cooling system, visit nest.com/njng. Offer ends December 31, 2013. NJNG reserves the right to cancel the program at any time. Nest[®], Nest Learning Thermostat[™], Nest Leaf[™], Airwave[™], Auto-Away[™] and the Nest logo are trademarks or servicemarks of Nest Labs, Inc.

Back by Popular Demand ...

Save Energy.
Win Prizes!
Save Money.

We're giving away \$27,000 in prizes, including a \$10,000 home energy makeover and Nest Learning Thermostats. Now through December 8, NJNG customers can test drive our NEW and IMPROVED Conserve to Preserve (CTP) Dashboard for a chance to win. Now more user friendly, this energy-savvy tool offers a FREE home energy profile with a customized action plan designed to help you identify potential energy savings and learn about valuable energy-efficiency rebates and incentives.

After trying the new CTP Dashboard, customers can complete and submit the home energy profile form, including a valid NJNG account number, to register for our Save Energy. \$ave Money. Win Prizes! sweepstakes. The energy profile form can be accessed under the Next Steps section of your customized action plan.

Community organizations also have a chance to win one of five \$2,000 cash prizes by encouraging people to try our CTP Dashboard. To ensure your organization gets credit, simply enter the name of the organization on the home energy profile form where indicated.

**Visit njng.com, click on the
Save Energy. \$ave Money. Win Prizes! link.**

NO PURCHASE NECESSARY; Sweepstakes ends at midnight New Jersey time December 8, 2013; Sweepstakes open only to customers of NJNG who are legal residents of the State of New Jersey, at least 18 years of age and who have an active NJNG account on the date of the Sweepstakes entry submission. Employees, directors and officers of NJNG, its parent company, affiliates and subsidiaries, as well as their immediate families and household members are not eligible; Complete rules are available at njresources.com/community. VOID WHERE PROHIBITED.

Prevent the Silent Killer – Practice Carbon Monoxide Safety

When buildings are sealed up against cold weather there is a greater chance that carbon monoxide (CO), a colorless and odorless gas, can build to potentially dangerous levels in your home or business. Because you can't see or smell it, CO is often called "the silent killer" and can cause unconsciousness, brain damage and even death. Children are especially vulnerable to CO poisoning. Its symptoms – headaches, nausea, vomiting, dizziness and fatigue – are often mistaken for the flu and tend to clear up when you breathe fresh air.

All fuel-burning equipment such as furnaces, boilers, ranges, water heaters, space heaters, grills and standby generators that aren't working properly or are misused may produce CO. To prevent CO poisoning, take these necessary precautions:

- *Install CO detectors to protect your family, employees and customers.*
- *Use only models that meet the Underwriters Laboratories Standard UL 2034.*
- *CO detectors should not replace regular maintenance of appliances, heating equipment and venting systems.*
- *Have a certified technician inspect your fuel-burning appliances annually.*
- *Call immediately for service if you think there's a problem.*
- *Call 800-POISON-1 (800-764-7661) if you suspect CO poisoning. In an emergency, call 911 and immediately get fresh air.*

Make Time for Safety

Don't forget to set your clocks back to standard time on Sunday, November 3. While you're at it, change the batteries in your smoke and CO detectors. And remember to replace your CO detectors as recommended by the manufacturer – generally every five to seven years. Some models will beep when they need to be replaced; however, others will remain silent. Please read the manufacturer's instructions before installing.



How To Reach Us

Call us:

Toll-free: 800-221-0051

People with hearing and speech impairments (TTY/TDD): 800-223-0024

Report a natural gas leak: 800-GAS-LEAK (800-427-5325)

Call before you dig: 811 or 800-272-1000

E-mail us: customerservice@njng.com

Visit our Web site: www.njng.com

Write to us: New Jersey Natural Gas 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719



Plan Before You Leave: Winterize Your Home

Before you close up your summer house or leave your home for an extended time during the winter, here are some tips to help winterize your home:

- *Adjust the thermostat to 55 degrees to help keep water pipes from freezing and bursting. (Consider installing a low-temperature sensor that alerts your alarm monitoring company when your home's temperature drops below an established setting.)*
- *Unplug electrical appliances and avoid energy hogs.*
- *Turn off your water from the main source and open all taps to drain remaining water to avoid pipes from freezing.*

If you plan to spend time away from home this winter, call us at **800-221-0051** with your cell phone number or an emergency contact. Proper access to your home will help us promptly restore natural gas service in the event of disruption and avoid potential property damage.

The Heat is On. Are You Ready?

A little preparation can go a long way toward saving on your energy bills. Before the heating season begins, don't forget to:

- *Ensure your heating system is operating at peak performance with an inspection and routine maintenance performed by a professional heating contractor.*
- *Replace your furnace filter to increase efficiency and change it monthly if you have pets, smokers or people with breathing difficulties living in your home.*
- *Make sure your furnace and water heater are properly ventilated and clear of obstructions.*
- *Seal up seams and cracks around walls, windows, doors and fixtures to reduce drafts.*
- *Check that vents and registers are dust-free and not blocked by furniture, draperies or rugs, allowing heat to circulate.*
- *Reverse your ceiling fan motor so warm air is driven back down into the room, resulting in more even heating.*