

# n j l i v i n g t i m e s

News and Information From New Jersey Natural Gas

## KIDS and conservation

NJNG is proud to announce the winners of our annual Conserve to Preserve® "Kids and Conservation" Poster Contest. Hundreds of students from schools throughout our service territory participated. The winners, one chosen from each county of Monmouth, Morris and Ocean, were introduced in January at the Annual Shareowners Meeting for New Jersey Resources, parent company of NJNG. Each was awarded a laptop computer and their school received \$1,000 toward an energy conservation or environmental beautification project.

At NJNG, we believe educating students about conservation will help them make smarter energy choices for years to come. You'll find engaging resources that will encourage children to "live green" in the Kids and Conservation section of our Web site at [njng.com](http://njng.com).



## Attention Budget Plan Customers

If you're an NJNG Budget Plan customer you may find an adjusted budget amount on your enclosed bill. Your budget amount is based on a number of factors including natural gas prices, annual usage and weather. Budget amounts are calculated in July and then re-evaluated approximately six months later. If necessary, adjustments are made to the budget amount to cover your estimated natural gas costs through July 2009. These midyear adjustments help to minimize ending balances and maximize your benefits from using this account management tool. When you sign up for the Conserve to Preserve Dashboard at [njng.com](http://njng.com) you can analyze your Budget Plan status at any time.

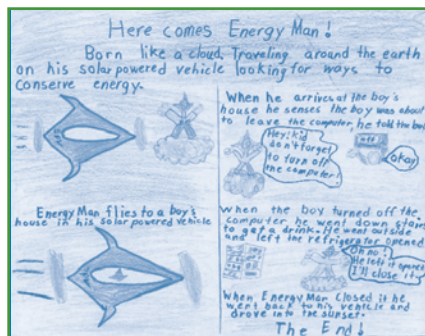
It's easy to join the NJNG Budget Plan. Simply pay the "Budget Option" amount and any other non-gas charges shown on your bill prior to the due date and you'll be automatically enrolled in the plan. Or sign up online by visiting My Account Services on [njng.com](http://njng.com). It's easy and it's FREE!

## Coming soon!

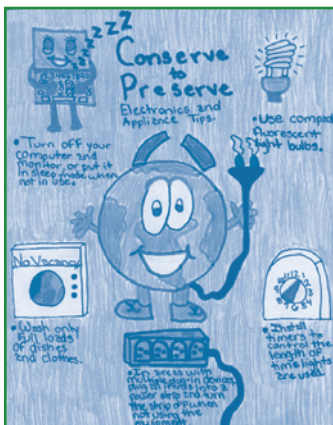
Create your own online NJNG user ID and password.



**Morris County Winner**  
**Keisy Ramos**  
Canfield Avenue School  
Mine Hill



**Ocean County Winner**  
**William Pagdatoon**  
Holy Family School  
Lakewood



**Monmouth County Winner**  
**Mara Kash**  
West Freehold School  
Freehold



## Carbon Monoxide Safety

When homes are sealed up against the cold weather, there's a greater chance of a dangerous buildup of carbon monoxide (CO). The symptoms of CO poisoning are often mistaken for those of the flu – headaches, nausea, vomiting, dizziness and fatigue and tend to clear up when you breathe fresh air. If you suspect CO poisoning, call **1-800-POISON-1 (1-800-764-7661)**. In an emergency, call **911** and get fresh air immediately.

## Strength in Love

Last winter, we introduced you to NJNG employee Tammy Brown and her newly adopted daughter Angel. As you might remember, Tammy was inspired to become an adoptive parent when she saw the Heart Gallery of New Jersey exhibit at NJNG's headquarters which featured portraits of children who lived in the state's foster care system.



Now, a year later, mother and daughter are going strong – literally! Tammy and Angel, now age 9, are mastering the art of karate together. Tammy wanted something special they could share and karate lessons seemed like a good fit. Having already earned their white belts, this dynamic duo is about to move up to yellow.

But karate is not the only activity Angel enjoys. Add in hip-hop dance lessons and singing with the church and school choirs, and as Tammy says, "My little Angel is in a constant state of motion!" Angel loves fourth grade and calls herself the "master of math."

"She also has a fondness for languages," says Tammy. "I'm teaching Angel French. This brings back fond memories as my Dad, who was fluent in seven languages, taught me."

Another of Angel's favorite activities is coming to work with her mom. Angel just loves to visit her friends at NJNG. As Tammy says, "If it wasn't for NJNG and its sponsorship of the Heart Gallery, there would be no Angel in my life."

### How To Reach Us

Call us toll-free: **1-800-221-0051**  
People with hearing and speech impairments (TTY/TDD): **1-800-223-0024**  
Out of state: **1-732-938-7977**  
To report a gas leak: **1-800-GAS-LEAK (1-800-427-5325)**  
Call before you dig: **811 or 1-800-272-1000**  
E-mail us: **customerservice@njng.com**  
Web site: **www.njliving.com**  
Write to us: **New Jersey Natural Gas**  
**1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719**

## Help with Your Tax Preparation

Beginning February 6, 2009, income-eligible NJNG customers can visit our Asbury Park business office at 633 Lake Avenue every Friday until April 9, from 9 a.m. to 3 p.m. for help preparing their taxes. Volunteers from AARP's Tax Counselors for the Elderly program will provide free assistance to taxpayers who need, but cannot afford, help preparing simple U.S. income tax returns.

*Note: Read about the federal and state Earned Income Tax Credit (EITC) programs for income-eligible families in the enclosed insert.*

## Struggling to Pay Your Heating Bills?

*You may be eligible for energy assistance.*

For information and eligibility requirements, visit [www.energyassistance.nj.gov](http://www.energyassistance.nj.gov) or call the agencies listed below for your county.

### Home Energy Assistance Program/Universal Service Fund\*

*(Income-based)*

**Monmouth** 732-502-8855 or 732-775-4442  
**Middlesex** 732-828-4541  
**Morris** 973-366-1131  
**Ocean** 732-244-9041

*\* Applications for the Home Energy Assistance Program are automatically reviewed for eligibility for the Universal Service Fund, a statewide program based on income and utility costs.*

### Lifeline Credit Program

*(Senior citizens and persons with disabilities)*

**1-800-792-9745**

### NJ SHARES

*(Based on financial need)*

Call **1-866-657-4273** for the agency in your area.

### Gift of Warmth Fund

*(Based on financial need)*

**Monmouth** 732-502-8855 or 732-775-4442  
**Middlesex** 732-775-4442  
**Morris** 973-366-1131  
**Ocean** 732-244-9041

### Comfort Partners

*(Income-based)*

**Free weatherization improvements for your home**

**1-800-221-0051 (press 3, 4, 2)**

**Note:** The state has recently raised the eligibility levels for some of the programs listed above.