

For Your Business

njliving times

News and Information From New Jersey Natural Gas

Welcome to the first edition of njliving times for your business.

At NJNG, we understand the many challenges business owners face today. Energy costs are certainly one of them. That's where we come in. This new publication, designed specifically for you, our business customer, will feature articles geared toward your needs and point you to relevant resources to help you better manage your energy costs and operate more efficiently.

Conserve to Preserve Business Online

Looking to improve your bottom line? Conserve to Preserve Business Online offers energy-efficiency solutions, emerging technologies and timely research – all in one FREE, well organized online resource center. The unbiased content (with no advertising) addresses all energy issues, not just the natural gas segment. And, it's available whenever you are – 24 hours a day – seven days a week. Highlights include:

Energy Resource Library, a customized online database, features emerging technologies by industry, new markets and opportunities as well as energy-efficiency tips.

Online Monthly Newsletter focuses on energy-related technologies and applications and includes financial and technical assistance links, program and rebate updates and energy-pricing information.

Tools You Can Use includes energy audit tools, fuel cost and carbon footprint calculators, a facility assessment wizard and benchmarking data by industry.

"Ask an Expert" Hotline is a problem-solving resource with energy advice from industry professionals via phone, fax or e-mail. Answers are fast, usually within one to two business days.

City of Long Branch Mayor Adam Schneider says he's encouraging his local businesses to sign up for Conserve to Preserve Business Online. "It's a valuable tool in our day-to-day municipal operations when it comes to saving energy dollars," says Schneider. Join Mayor Schneider and the many NJNG customers who are already benefiting from this FREE resource. Registration is easy. Visit the Save Energy & Money section of njng.com and select Conserve to Preserve. Have your NJNG account number ready and click Business Online. Or, if you prefer, call us at 1-800-221-0051 (press 3, 4, 2). In the meantime, we will continue to look for effective ways to help you meet your energy needs.



Clean Energy Leadership Award Winners

Congratulations to the Borough of Ocean Gate, named 2008 Clean Energy Municipality of the Year, and Aspen Ice of Randolph, for their 2008 Clean Energy Project of the Year award. These two NJNG customers were recently recognized by the New Jersey Board of Public Utilities at the fourth annual Clean Energy Conference and Leadership Awards Program for their efforts and innovation in creating clean energy solutions.

Visit our newly reorganized Web site, njng.com. Now just click on **My Business** to access resources for commercial customers, **My Account** to manage your NJNG account online or **Save Energy & Money** to access our conservation tools.

SafetyCorner

Inspect Your Piping

Did you know that YOU are responsible for the piping from your natural gas meter to your natural gas appliances and equipment? These pipes can include fuel lines both inside and outside your home or business and buried lines leading to outdoor appliances or remote structures. Follow these safety tips for customer-owned piping to help prevent possible damage to your property:

- Have a licensed professional locate and inspect the buried natural gas lines originating from your meter leading to your appliances and equipment. Keep a copy of the diagram for future use.
- Periodically inspect your piping for leaks, corrosion or damage. Have a licensed professional make repairs immediately when necessary.
- State law requires that all excavators, including homeowners, business owners and contractors, call 811 or 1-800-272-1000 for a free markout of underground public utility lines three days prior to any planned excavation. An NJNG contractor will mark out the service line that comes from the natural gas main to your meter. When digging near buried piping, hand locate the piping in advance and dig by hand.

At NJNG, safety is our top priority - make it yours too! For more information about natural gas safety, visit our Web site, njng.com.

If You Smell Natural Gas

Since natural gas has no scent, a strong odorant that smells like rotten eggs is added to help you detect possible leaks. If you smell natural gas:

Remove any cigarettes or other smoking materials from the area, and then extinguish them.

Do NOT use matches, lighters or other open flames or activate light switches, electrical appliances, flashlights, doorbells or even garage door openers, as they could create a spark.

Do NOT use telephones (cellular included) on the premises where the leak is suspected. Phones can create a spark.

Evacuate everyone from the building immediately, then call NJNG from a safe location at 1-800-GAS-LEAK (1-800-427-5325). Let us know where you are.

Do NOT re-enter the building until NJNG has declared it to be safe.

For your safety, we promptly investigate suspected natural gas leaks as a FREE service 24 hours a day, seven days a week.

The Choice Is Yours - Shopping for a Natural Gas Supplier

When shopping for natural gas from an independent energy supplier, take the time to comparison shop. Remember, your bill has two main parts - the cost of the natural gas used in your home or business, called Basic Gas Supply Service (BGSS), plus a charge associated with delivering the natural gas (DEL).

You'll find a list of residential and commercial suppliers in our service territory approved by the New Jersey Board of Public Utilities in the Energy Choice section of our Web site, njng.com. When shopping, find out if the supplier's prices are fixed or subject to change. Also inquire about any fees, conditions or early cancellation penalties.

No matter what supplier you select, NJNG will continue to deliver the natural gas to your home or business and respond to your emergency calls.

Note: NJNG does not solicit natural gas sales door-to-door or by phone. If you think someone is falsely representing themselves as an NJNG employee, please request their name and employee ID number then call NJNG at 1-800-221-0051 for verification.



Three Easy Ways to Submit Your Meter Read

Online - Sign on to My Account at njng.com.

E-Mail - Send your meter read, along with your name, account number and address to meterreading@njng.com.

Phone - Call us at 1-800-221-0051 (press 3, 3, 3), listen to the prompts and then enter the meter read.

How To Reach Us

Call us toll-free:	1-800-221-0051
People with hearing and speech impairments (TTY/TDD):	1-800-223-0024
Out of state:	1-732-938-7977
To report a gas leak:	1-800-GAS-LEAK (1-800-427-5325)
Call before you dig:	811 or 1-800-272-1000
E-mail us:	customerservice@njng.com
Web site:	www.njliving.com
Write to us:	New Jersey Natural Gas 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719