

More Good News!

We are extending our bill credit to provide an additional \$15 million to our residential sales customers based on their March natural gas usage. For an average NJNG residential customer using 100 therms per month, this savings will amount to approximately \$25, a savings of almost 15 percent. The credit will appear on their bill as an RCA (rate credit adjustment) in the Bill Calculation box.

Quick and Easy Options

Create Your Own User Name and Password

At NJNG, we listen to your requests. You asked for an easier way to manage your NJNG account online and here it is. Simply visit **My Account** at njng.com and create your own user name and password. You'll only need your NJNG account number the first time you login. After that, you'll just enter your user name and password each time your return.

But that's not all. We've also simplified our Web site to make it easier for you to find what you need quickly. You can simply click on **My Home** for options related to your residence or **My Account** to manage your NJNG account. The **Save Energy & Money** tab brings you to the conservation tools and resources you'll need to save on your energy bills. So next time you visit us at njng.com, take a quick look around. You'll like what you see!

Go Green Earn Green

Everyone loves a success story. Just ask Clara B. Worth Elementary School Principal Daniel Prima. His school is about to purchase new playground equipment thanks in part to their participation in NJNG's Conserve to Preserve Community Rewards Program. The Berkeley Township school was able to reap the benefits of this unique "green" fundraising campaign which promotes energy-saving ideas through the use of the Conserve to Preserve Dashboard.

The concept is simple. The Conserve to Preserve Dashboard is a FREE, personalized home energy center that enables NJNG customers to analyze their energy usage and receive customized recommendations to save energy dollars. By spreading awareness of the Dashboard, community groups help friends, family and neighbors save on their energy bills and, at the same time, raise up to \$5,000 for the group!

Principal Prima's fundraising team, which consisted mainly of dedicated parents, simply incorporated their promotion of the Dashboard with other previously scheduled school events. For every person they directed to the Dashboard, the school earned additional reward money. There was no inventory, sales or paperwork. All those who participated learned how to be more green, while the organization earned more green!

If you know of a school, community group or nonprofit organization that would like to **Go Green to Earn Green**, we have the tools you'll need to get started. Give us a call at 1-800-221-0051 Ext. 1257 or visit the **Save Energy & Money** section of our Web site, njng.com.

Mark Your Calendars for Ocean Fun Days!

Saturday, May 16

Island Beach State Park, Seaside Park

Sunday, May 17

**New Jersey Marine Science Consortium,
Sandy Hook**

11 a.m. to 3 p.m. (Rain or shine both days)

Free family fun!

**Explore the wonders of our coastline through
arts and crafts, hands-on exhibits and
guided eco-tours.**

For details visit www.njmssc.org.

Inspect Your Piping

Did you know that YOU are responsible for the piping from your natural gas meter to your natural gas appliances and equipment? These pipes can include fuel lines both inside and outside your home or business and buried lines leading to outdoor appliances or remote structures. Follow these safety tips for customer-owned piping to help prevent possible damage to your property:

- Have a licensed professional locate and inspect the buried natural gas lines originating from your meter leading to your appliances and equipment. Keep a copy of the diagram for future use.
- Periodically inspect your piping for leaks, corrosion or damage. Have a licensed professional make repairs immediately when necessary.
- State law requires that all excavators, including homeowners, business owners and contractors, call 811 or 1-800-272-1000 for a free markout of underground public utility lines three days prior to any planned excavation. An NJNG contractor will mark out the service line that comes from the natural gas main to your meter. When digging near buried piping, hand locate the piping in advance and dig by hand.

At NJNG, safety is our top priority – make it yours too! For more information about natural gas safety, visit our Web site, njng.com.

If You Smell Natural Gas

Since natural gas has no scent, a strong odorant that smells like rotten eggs is added to help you detect possible leaks. If you smell natural gas:

Remove any cigarettes or other smoking materials from the area, and then extinguish them.

Do NOT use matches, lighters or other open flames or activate light switches, electrical appliances, flashlights, doorbells or even garage door openers, as they could create a spark.

Do NOT use telephones (cellular included) on the premises where the leak is suspected. Phones can create a spark.

Evacuate everyone from the building immediately, then call NJNG from a safe location at 1-800-GAS-LEAK (1-800-427-5325). Let us know where you are.

Do NOT re-enter the building until NJNG has declared it to be safe.

For your safety, we promptly investigate suspected natural gas leaks as a FREE service 24 hours a day, seven days a week.

The Choice Is Yours – Shopping for a Natural Gas Supplier

When shopping for natural gas from an independent energy supplier, take the time to comparison shop. Remember, your bill has two main parts – the cost of the natural gas used in your home or business, called Basic Gas Supply Service (BGSS), plus a charge associated with delivering the natural gas (DEL).

You'll find a list of residential and commercial suppliers in our service territory approved by the New Jersey Board of Public Utilities in the Energy Choice section of our Web site, njng.com. When shopping, find out if the supplier's prices are fixed or subject to change. Also inquire about any fees, conditions or early cancellation penalties.

No matter what supplier you select, NJNG will continue to deliver the natural gas to your home or business and respond to your emergency calls.

Note: NJNG does not solicit natural gas sales door-to-door or by phone. If you think someone is falsely representing themselves as an NJNG employee, please request their name and employee ID number then call NJNG at 1-800-221-0051 for verification.



Three Easy Ways to Submit Your Meter Read

Online – Sign on to My Account at njng.com.

E-Mail – Send your meter read, along with your name, account number and address to meterreading@njng.com.

Phone – Call us at 1-800-221-0051 (press 3, 3), listen to the prompts and then enter the meter read.

How To Reach Us

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| Call us toll-free: | 1-800-221-0051 |
| People with hearing and speech impairments (TTY/TDD): | 1-800-223-0024 |
| Out of state: | 1-732-938-7977 |
| To report a gas leak: | 1-800-GAS-LEAK (1-800-427-5325) |
| Call before you dig: | 811 or 1-800-272-1000 |
| E-mail us: | customerservice@njng.com |
| Web site: | www.njliving.com |
| Write to us: | New Jersey Natural Gas |
| 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719 | |