

For Your Business

njliving times

News and Information From New Jersey Natural Gas



When it comes to safety, it's all about making a solid connection. And that's what NJNG inspector Mark Maglione and fellow NJNG employee Ray Ashkenis, a field supervisor, had in mind when they created Partners in Safety.

With a mission to promote natural gas safety in the communities NJNG serves, Mark and Ray assembled a team to ensure that natural gas safety training and resources are readily available to municipal administrators, code officials, emergency responders and public works departments. The team consists of Mark, Ray and Maria Diaz, markout coordinator for NJNG. Bob Gaestel, a Stafford Township code official, has graciously agreed to help NJNG in this safety initiative by sharing his experiences with other municipalities.

Building on the idea of partnership, the NJNG team encourages municipal contacts to report any potential natural gas safety issues in their communities directly to the team. In turn, the Partners in Safety team is readily available to provide the training and resources needed to educate municipalities about living and working safely with natural gas.

Join us as a partner to help keep our communities safe by scheduling a Partners in Safety workshop at one of our area offices, or the team will gladly come to your municipality. Highlights include damage prevention, signs and signals in the field and what to do if you see a potentially unsafe condition in your area.

Contact Ray Ashkenis at 1-732-938-4318 or rashkenis@NJNG.com to schedule your presentation today.

Direct Install Update Don't miss out on the savings!

Only a couple of months into the program and already 28 NJNG commercial customers (representing 40 buildings) have taken the first steps to reap the rewards of Direct Install. This extraordinary new energy-efficiency program is brought to you in partnership from New Jersey's Clean Energy Program (NJCEP) and NJNG's own SAVEGREEN Project™.

Created specifically for existing small- to medium-sized commercial and industrial buildings (peak electric demand cannot exceed 200 kilowatts in any of the preceding 12 months), Direct Install is a turnkey solution that makes it easy and affordable to upgrade to high-efficiency equipment. And the program pays up to 80 percent of the project costs! That's right. Your share of the project's costs will be approximately 20 percent, but you'll reap 100 percent of the energy savings for years to come!

Getting started is simple. Just contact NJNG's SAVEGREEN team at 877-455-NJNG and we'll put you in touch with the participating contractor in your area. There's never been a better time to upgrade your equipment and save big on energy costs!

More details and complete terms and conditions of the Direct Install program can be found in the Commercial section of www.njcleanenergy.com under the Programs link.

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Attention

Residents and Business Owners

Inspect Your Piping

Did you know that YOU are responsible for the piping from your natural gas meter to your natural gas appliances and equipment? These pipes can include fuel lines both inside and outside your home or business and buried lines leading to outdoor appliances or remote structures. Follow these safety tips for customer-owned piping to help prevent possible damage to your property:

Have a licensed professional locate and inspect the buried natural gas lines originating from your meter leading to your appliances and equipment. Keep a copy of the diagram for future use.

Periodically inspect your piping for leaks, corrosion or damage. When necessary, have a licensed professional make repairs immediately.

State law requires that all excavators, including homeowners, business owners and contractors, call **811** or **1-800-272-1000** for a free markout of underground public utility lines three days prior to any planned excavation. An NJNG contractor will mark out the service line that comes from the natural gas main to your meter. When digging near buried piping, hand locate the piping in advance and dig by hand.



At NJNG, safety is our top priority – make it yours too! For more information about natural gas safety, visit My Safety at www.njng.com.

Energy Choice

Shopping for a Natural Gas Supplier

When shopping for natural gas from an independent energy supplier, take the time to comparison shop. Remember, your bill has two main parts – the cost of the natural gas used in your home or business, called Basic Gas Supply Service (BGSS), plus a charge associated with delivering the natural gas (DEL) to you.

You'll find a list of residential and commercial suppliers in our service territory approved by the New Jersey Board of Public Utilities in the Energy Choice section of My Account at www.njng.com. When shopping, find out if the supplier's prices are fixed or subject to change. Also inquire about any fees, conditions or early cancellation penalties.

No matter what supplier you select, NJNG will continue to deliver the natural gas to your home or business and respond to your emergency calls.

Note: NJNG does not solicit natural gas sales door-to-door or by phone. If you think someone is falsely representing themselves as an NJNG employee, please request his/her name and employee ID number then call NJNG at 1-800-221-0051 for verification.



If You Smell Natural Gas

Since natural gas has no scent, a strong odorant that smells like rotten eggs is added to help you detect possible leaks. If you smell it:

Remove any cigarettes or other smoking materials from the area, and then extinguish them.

Do NOT use matches, lighters or other open flames or activate light switches, electrical appliances, flashlights, doorbells or even garage door openers, as they could create a spark.

Do NOT use telephones (cellular included) on the premises where the leak is suspected. Phones can create a spark.

Evacuate everyone from the building immediately, then call NJNG from a safe location at **1-800-GAS-LEAK (1-800-427-5325)**. Let us know where you are.

Do NOT re-enter the building until NJNG has declared it to be safe.

For your safety, we promptly investigate suspected natural gas leaks as a **FREE** service 24 hours a day, seven days a week.

How To Reach Us

Call us:

Toll-free:

1-800-221-0051

People with hearing and speech impairments (TTY/TDD):

1-800-223-0024

Out of state:

1-732-938-7977

Report a gas leak:

1-800-GAS-LEAK (1-800-427-5325)

Call before you dig:

811 or 1-800-272-1000

E-mail us:

customerservice@njng.com

Visit our Web site:

www.njliving.com

Write to us:

**New Jersey Natural Gas
1415 Wyckoff Road,**

P.O. Box 1464, Wall, NJ 07719