



New Jersey Natural Gas Advantage

For Your Home



stay connected
the choice is yours

TALK TO US

Coming soon ...

With our new phone system, simply say the reason you are calling. This will get you to where you want to go and allow you to complete transactions efficiently.

Simplify Your Life ... *The wonders of* **MyAccount**

It's no different than going through the drive-thru in your pajamas. Experience the freedom of NJNG's My Account. It means having online access to resources and tools to help you manage your account day or night. After all, we know how valuable your time is. My Account is safe, convenient, easy to use and, best of all, it's FREE!

Here's just a glimpse of the many My Account options and features for you to enjoy.

Bundle Up! When you combine some of our most convenient services, managing your natural gas bill just got easier. It allows you to gain better control of how you pay your bill.



Start by going green with **E-Bill**, our secure electronic service that allows you to receive, view and pay your bill online, providing you with bill tracking, reminders and payment history all in one.

Then add **ZipCheck**. Our convenient and FREE automatic bill payment service gives you peace of mind without the hassle of writing or mailing a check. Each month, NJNG will mail or e-mail you a bill that indicates the amount due and the date payment will be deducted from a designated bank account.



Why stop there? Top it off with our **Budget Plan**. Even out the seasonal highs and lows of your NJNG bill by spreading your estimated annual natural gas costs evenly over 12 months - at no additional charge.

Discover which account management tool is best for you. Sign-up is easy. Just go to the My Account tab at njng.com and click on Billing and Payment Options to get started.



Ocean Fun Days! Help us protect our environment.

Saturday, May 17 - Island Beach State Park, Seaside Park Sunday, May 18 - NJ Sea Grant Consortium, Sandy Hook

11 a.m. to 3 p.m. (Rain or shine both days)



Local Community Colleges Host Open House

We are partnering with local community colleges to keep our students, families and customers informed about upcoming Open Houses. Interested high school students, transfer students and adults are invited to attend an Open House at their local community college. It's an ideal opportunity to tour the campus and meet with faculty, coaches and staff. Moreover, you will learn about academic and athletic programs, admission and financial aid processes and so much more. So, mark your calendars for one of the upcoming spring Open Houses.

Ocean County College, Toms River

Saturday, April 5, 2014 – 8:30 a.m. to 11:30 a.m.
For more information, call 732-255-0400, Ext. 2960.

Brookdale Community College, Lincroft

Sunday, April 13, 2014 – noon to 3 p.m.
For more information, go to brookdalecc.edu.

County College of Morris, Randolph

Saturday, April 26, 2014 – 10 a.m. and 11:30 a.m.
For more information, call 973-328-5101 or go to ccm.edu.



How To Reach Us

Call us:

Toll-free: 800-221-0051

People with hearing and speech impairments (TTY/TDD): 800-223-0024

Report a natural gas leak: 800-GAS-LEAK (800-427-5325)

Call before you dig: 811 or 800-272-1000

E-mail us: customerservice@njng.com

Visit our Web site: www.njng.com

Write to us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719

Spring Cleaning?

Don't Forget About Meter Safety.

We suspect early spring clean-up tasks are on your "to do" list. As you take time to spruce up your garden, remember that spring brings new growth and plantings. So be sure to keep the area surrounding your natural gas meter free of overgrown plants and other obstructions.

For meter reading and other safety purposes, we are required to have unhindered access to the meter at all times. Be cautious when mowing your lawn or operating other equipment around your meter. Do not lean ladders or metal objects against the meter. And never tie anything – including a dog leash, guy wire or ground wire – to a meter or its piping as this may cause a hazardous condition.

Following this advice will give our meter readers and other technicians easy access to your natural gas meter, especially in case of an emergency. If you feel your natural gas meter is in an unsafe location, such as too close to a driveway or under a deck, call us at 800-221-0051 for an assessment.

NJNG Wants You to Stay Safe: Know What to Do If You Smell Natural Gas

Since natural gas has no scent, a strong odorant that smells like rotten eggs is added to help you detect possible leaks.



If you smell natural gas:

- Remove any cigarettes or other smoking materials from the area, and then extinguish them.
- Do NOT use matches, lighters or other open flames or activate light switches, electrical appliances, flashlights, doorbells or even garage door openers, as they could create a spark.
- Do NOT use telephones (cellular included) on the premises where the leak is suspected. Phones can create a spark.
- Immediately evacuate everyone from the building then call NJNG from a safe location at 800-GAS-LEAK (800-427-5325). Let us know where you are.
- Do NOT re-enter the building until NJNG has declared it safe to do so.

For your safety, we promptly investigate suspected natural gas leaks as a FREE service 24 hours a day, seven days a week.