

More Good News – Prices are Coming Down Again!

See page two for details.

July 2010

For Your Home & Business

njliving times

News and Information From New Jersey Natural Gas

Win an iPad

go green
with 
our new paperless bill service

Join your fellow green NJNG customers who already enjoy the convenience of E-Bill, our paperless bill service, and be entered to win one of three Apple iPads.

First time registrants who sign up for E-Bill between July 1 and September 30, 2010 will automatically be entered for a chance to win one of three Apple iPads. Just register for My Account at www.njng.com and look for the E-Bill tab. Make sure to have your NJNG account number handy. Once you've successfully enrolled, you'll be automatically registered for the sweepstakes.*

E-Bill features bill tracking, advanced payment scheduling, reminders and payment history, allowing you to eliminate paper files. And, there's no service charge when paying with your checking or savings account within E-Bill. Make your life a little easier with E-Bill, another convenient NJNG service that's just a click away. And – maybe you'll be one of the lucky winners!

*1 NO PURCHASE NECESSARY; 2 Sweepstakes ends at 4 p.m. New Jersey time September 30, 2010; 3 Sweepstakes open only to customers of NJNG who are legal residents of the State of New Jersey, at least 18 years of age and who have an active NJNG account on the date of the Sweepstakes entry submission. Employees, directors and officers of NJNG, its parent company, affiliates and subsidiaries, as well as their immediate families and household members are not eligible; 4 Complete rules are available at <https://www.njng.com/my-account/ebill-sweepstakes.asp>. 5 VOID WHERE PROHIBITED; 6 Apple Inc. is not endorsing the Sweepstakes, NJNG or its products or services.

twitter™

*the First Pitch
and the Famous Chicken*

WHAT A NIGHT!

What do you get when you combine Twitter, the Famous Chicken and a chance to throw out the first pitch? You get a fun night of baseball with the BlueClaws sponsored by NJNG.

FAMOUS CHICKEN NIGHT WITH THE BLUECLAWS

Wednesday, September 1

FirstEnergy Park, Lakewood, 7:05 p.m.

Augusta GreenJackets

A chance to throw out the first pitch.

Sign up to follow @NJNaturalGas on Twitter between July 1 and August 20, 2010 for your chance to receive four tickets to the game and throw out the first pitch!*

Also, join NJNG and the BlueClaws on Sunday, August 15 at FirstEnergy Park as we celebrate Nine Innings for Nature beginning at 2 p.m. NJNG's SAVEGREEN Team will be there to show how you and your family can hit a home run for the environment and save money on your energy bills.

Need tickets? Call 1-732-901-7000 or visit www.blueclaws.com.

*1 NO PURCHASE NECESSARY; 2 Sweepstakes ends at 4:00 p.m. New Jersey time August 20, 2010; 3 Sweepstakes open only to legal residents of the State of New Jersey at least 18 years of age. Employees, directors and officers of NJNG, its parent company, affiliates and subsidiaries, as well as their immediate families and household members are not eligible; 4 Complete rules are available at www.njliving.com/community/blueclawssweepstakes/rules.asp; (5) VOID WHERE PROHIBITED.



Prices Are Coming Down – Again!

Just in time for the fall heating season, our residential and small commercial sales customers will see a decrease in their Basic Gas Supply Service (BGSS) rate. With BPU approval, NJNG will implement a 2.1 percent price reduction for the average residential heating customer beginning in October.

On an annual basis, a customer using 1,000 therms would see a savings of approximately \$30. This proposed decrease is in addition to \$110 million in reductions through customer refunds and bill credits since October 2009. The average residential heating customer received savings of approximately \$241 during this time, representing an 18 percent reduction over the course of one year.

We are able to decrease rates and provide these savings as a result of our cost control and purchasing strategies as well as lower natural gas prices. As always, we remain dedicated to meeting your expectations for safety, reliability and value, every day.

Note: The BGSS portion of your bill covers the natural gas you use. NJNG makes no profit on the sale of natural gas itself and passes the cost directly to the customer as mandated by law.



You're Missing Out on the Savings!

Since its launch in September 2009, NJNG's SAVEGREEN Project has paid almost \$2.5 million through enhanced rebates and incentives to NJNG customers who have upgraded their home-heating systems to high-efficiency equipment.

Current rebates and incentives include*:

\$900 NJNG Enhanced Rebate

\$300 WARMAdvantage Rebate

Up to \$1,500 in Federal Tax Credits

**ALL NEW – Up to \$600 in
COOLAdvantage Rebates from
New Jersey's Clean Energy Program**

Call today to see what incentives you may qualify for.

1-877-455-NJNG

* WARMAdvantage and COOLAdvantage programs are administered by New Jersey's Clean Energy Program, minimum efficiencies apply. See www.njcep.com for details. Additional \$900 NJNG Enhanced Rebate is available (on WARMAdvantage qualified furnace or boiler) after completing a FREE Home Energy Audit. You may be eligible for up to \$1,500 in federal tax credits on equipment. Visit energystar.gov/taxcredits for details and consult your tax advisor. NJNG rebate applies to equipment purchased and installed on or after 9/8/09 but no later than 9/17/10.

Help Your Neighbor in Need

NJNG supports NJ SHARES, a statewide, nonprofit fuel fund that provides financial assistance to New Jersey residents who are in need of temporary help paying their energy bills due to an unanticipated illness or job loss. If you can help, please see the enclosed insert to make your donation. Together we can make a difference.

Courtesy Call and Third-Party Notification Service

If you're over 65 years of age and have difficulty keeping your natural gas account current, you can request a **courtesy call** prior to any suspension of natural gas service for nonpayment. Call us at 1-800-221-0051 to make these arrangements.

Additionally, our **Third-Party Notification Service** allows residential customers to designate a relative, friend or government agency to receive a duplicate copy of any discontinuance notice for nonpayment of bills. The third party is not responsible for payment. Visit the Community section of www.njng.com to learn more about these and other special services.

How To Reach Us

Call us:

Toll-free: **1-800-221-0051**

People with hearing and

speech impairments (TTY/TDD): **1-800-223-0024**

Out of state: **1-732-938-7977**

Report a gas leak: **1-800-GAS-LEAK (1-800-427-5325)**

Call before you dig: **811 or 1-800-272-1000**

E-mail us: **customerservice@njng.com**

Visit our Web site: **www.njliving.com**

Write to us: **New Jersey Natural Gas**

1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719