



# NEW JERSEY NATURAL GAS ADVANTAGE

*For Your Business*

## We're Taking Energy to the Streets ... Literally!

There's no doubt that Natural Gas Vehicles (NGV) are a proven and energy-efficient technology for replacing gasoline- and diesel-powered vehicles. In fact, the availability of advanced technology along with potential federal and state incentives provides opportunities to adopt the infrastructure needed to encourage the transition to NGVs. Moreover, the domestic supply of natural gas has kept its long-term price favorable to other fuels, with the U.S. Energy Information Agency projecting an approximate 40 percent per gallon differential between diesel and natural gas.

The state's Energy Master Plan calls for an increase of energy-efficient vehicles while decreasing reliance on imported petroleum-based fuels, citing natural gas as a good choice for high-fuel fleets. To that end, NJNG seeks opportunities to expand the use of Compressed Natural Gas (CNG) among fleets in New Jersey.

### NJNG Upgrades CNG Fueling Stations

NJNG recently completed two CNG fueling station upgrades at our Wall and Lakewood facilities, which incorporate state-of-the-art technology and support our commitment to increase our use of NGVs, particularly among operation crew trucks and first responder vehicles. This investment supports the expansion of NGV infrastructure in the state and reduces NJNG's dependence on foreign oil, lowers our carbon footprint, improves the bottom line and achieves long-term fuel savings.

### Natural Gas as a Transportation Fuel

The lack of refueling infrastructure has been a major obstacle to the increased use of NGVs – with only six refueling stations in the state that are open to the public. To this end, with the hope of stimulating the entry of NGVs into New Jersey fleets, NJNG received approval from the New Jersey Board of Public Utilities to invest up to \$10 million over the next 12 months to construct between five and seven refueling stations at host facilities throughout NJNG's service territory. NJNG will install, own and maintain the infrastructure, and the host companies, both private and public entities, will be able to refuel their own NGV fleet vehicles while making the stations available for public use.

### Keeping a Morris County Company Green

Continuing our commitment to promoting alternative transportation fuels and furthering our pledge to reduce greenhouse gas emissions, NJNG provides a natural gas service connection to Morris County's first CNG fueling station for Blue Diamond Disposal, a Mount Arlington solid waste and recycling company. With easy access to Interstate 80, this station may eventually open to the public and be part of a growing network of CNG fueling stations in New Jersey. Furthermore, the station supports Blue Diamond's initial deployment of 17 CNG trucks and the gradual transition of 100 percent of its diesel-powered refuse collection trucks to clean-burning fuel.

*Our commitment and experience within the CNG market provides a platform from which to educate our commercial and municipal customers about the features and benefits of CNG as an alternative transportation fuel option for fleet vehicles. For more information contact William Wells, NGV Consultant, at 732-919-8000.*



# What’s that Bill Adjustment?

This month, Budget Plan customers may find a new monthly payment amount on their enclosed bill. To maximize the benefits of the Budget Plan, we review your account every August and adjustments are made to the budget amount, when necessary, to cover estimated natural gas costs through July of the next Budget Plan cycle.

The enclosed insert provides more details and an explanation of the Budget Plan process. And if you have not yet taken advantage of NJNG’s no-cost Budget Plan ... it’s not too late. For accounts in good standing, you can enroll automatically. Simply pay the “Budget Option” amount and other non-gas charges shown on your NJNG bill prior to the due date. Or register online at [www.njng.com](http://www.njng.com), My Account. Our Budget Plan helps you manage your energy expenses by evenly spreading your estimated annual natural gas costs over 12 monthly payments at no additional charge.

(See insert for Budget Plan details.)



## Don’t Forget to Go Online or Give Us a Call Before Closing Up Your Summer Home

Labor Day marks the end of summer and the time when many of us prepare to close up our summer home or business. So, be sure to contact us at least 10 business days in advance to make arrangements to turn off your natural gas service. (Remember, we receive many seasonal requests and appointments are scheduled in the order that they are received.) Just visit [www.njng.com](http://www.njng.com) and go to My Account, click on the “How to Stop, Start, Move Service” tab and then the “Turn Seasonal Service Off” link to get started. Or give us a call at 800-221-0051 (press 3, 2).

## Join NJNG and SCAN as We Walk to Celebrate Grandparent’s Day!

At NJNG, our longstanding tradition of service to the community goes far beyond customers’ energy needs. We are dedicated to building strong communities throughout our service territory and support nearly 1,700 nonprofit and community organizations, including the SCAN Adult Education Center. NJNG invites grandparents, grandkids and adults of all ages to participate in SCAN’s first Intergenerational 3K Walk at the Monmouth Mall on September 8 from 8:30 a.m. to 10 a.m. There will be refreshments, prizes and giveaways for all participants. And NJNG will host an energy scavenger hunt where kids and grandparents can have fun together and collect a prize as they learn about saving energy. Registration is required. Please call SCAN at 732-542-1326 for additional information.

# Gain Better Control of How You Pay Your Bill.

Whether you are on the go or sitting at your computer, paying your bill is easy. With our convenient payment options, there’s something for everyone.

## Pay by Electronic Check

- Enjoy the ease of **Online Payments**. Visit [www.njng.com](http://www.njng.com) and login to My Account. Just make sure you have a recent NJNG bill and your checking account information handy. (A \$0.70 fee applies.)
- **Express Pay by Phone** allows you to pay your bill when on the go through a secure telephone payment service. Call 800-221-0051 and follow the prompts. Please have your recent NJNG bill and checking account information available. (A \$0.70 fee applies.)

## Pay by Credit Card

- With **COLLECTpay Direct\***, you can quickly pay your NJNG bill with a credit or debit card – either online or by phone. All you need is your credit or debit card information and a copy of your NJNG bill. To make an online payment, login to My Account at [www.njng.com](http://www.njng.com). Or, to pay by phone, call 800-221-0051 and simply follow the prompts.

\*COLLECTpay Direct is a service provided by Online Resources that charges \$5.95 per transaction for residential accounts. Commercial accounts are charged \$5.95 or 3.2 percent of the payment, whichever is greater. NJNG does not receive any portion of this fee.

## Pay in Person

- If you prefer to pay your bill in person, stop by one of our customer service centers or an authorized payment location in our service area.\* To find a location nearest you visit My Account at [www.njng.com](http://www.njng.com), click My Account, Bill and Payment Options and then Authorized Payment Locations. (\*Authorized payment locations charge a \$1 service fee. NJNG does not receive this fee.)



## Have you signed up?

Over 67,000 customers have!

Visit My Account at [njng.com](http://njng.com) today.

## How To Reach Us

Call us:

Toll-free: 800-221-0051

People with hearing and speech impairments (TTY/TDD): 800-223-0024

Report a natural gas leak: 800-GAS-LEAK (800-427-5325)

Call before you dig: 811 or 800-272-1000

E-mail us: [customerservice@njng.com](mailto:customerservice@njng.com)

Visit our Web site: [www.njng.com](http://www.njng.com)

Write to us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719