



# NEW JERSEY NATURAL GAS ADVANTAGE

*For Your Home*

## One Less Thing to Worry About with



Life got you busy? Well, let ZipCheck, our convenient and FREE automatic bill payment service, give you peace of mind without the hassle of writing or mailing a check and you'll never have to worry about a missed or late payment.

Each month, NJNG will mail you a bill that indicates the amount due and the date payment will be deducted from a designated bank account. It's easy. Just visit My Account at [www.njng.com](http://www.njng.com) or call to register by phone at 800-221-0051. If you prefer, just fill out the enrollment form below and mail it to us at the address indicated. (To ensure that ZipCheck is processed in a timely fashion, please do not enclose the form in your payment envelope.)

AUTHORIZATION

Customer Name (as it appears on your bill)

Service Address

City, State, Zip

Phone Number

Signature

Date

NJNG Account Number

Bank or Financial Institution Name

Bank Account Type (checking or savings)\*

Bank Routing Number

Bank Account Number

\*Please check with your bank or financial institution about federal regulations regarding transaction limitations on certain types of accounts.

Please complete this form, cut along the dotted line and return in a separate envelope to:

ZipCheck

New Jersey Natural Gas Processing Department

P.O. Box 1464, Wall, NJ 07719-9970

## The Road to Energy-Efficiency has Affordable Options!

Join the customers who have taken the affordable approach to energy efficiency with The SAVEGREEN Project®. By taking a “whole-house” approach to energy efficiency with Home Performance with ENERGY STAR® (HPwES), customers may see energy savings of up to 30 percent and qualify for incentives of up to \$15,000 – with no upfront installation costs. Here’s how it works. Homeowners could receive up to \$5,000 in rebates and qualify for our On Bill Repayment Plan up to \$10,000 – fixed at 0% APR for 10 years – for the approved cost of HPwES-eligible energy-efficiency home improvements.\*

For customers seeking to replace their furnace or boiler, SAVEGREEN offers a \$900 enhanced rebate in addition to the existing WARMAdvantage rebate offered through New Jersey’s Clean Energy Program™ for the installation of qualified, high-efficiency natural gas heating equipment.

Not sure which approach is right for you? Start with an independent comprehensive home energy audit to identify energy-savings opportunities in your home. For just \$250, our certified auditors will conduct an in-depth analysis of your home to help you determine the best option for you. Or, if you prefer, call SAVEGREEN for a list of certified contractors.

**Contact 877-455-NJNG (6564)**

*or visit [www.savegreenproject.com](http://www.savegreenproject.com).*

*\*Visit [savegreenproject.com](http://savegreenproject.com) for complete terms and conditions.*

***Completely eliminate paper files. When visiting My Account ... Bundle Up! Combine ZipCheck and E-Bill, our paperless bill payment service, with our Budget Plan and never miss a payment!***

# What’s that Bill Adjustment?

This month, Budget Plan customers may find a new monthly payment amount on their enclosed bill. To maximize the benefits of the Budget Plan, we review your account every August and adjustments are made to the budget amount, when necessary, to cover estimated natural gas costs through July of the next Budget Plan cycle.

The enclosed insert provides more details and an explanation of the Budget Plan process. And if you have not yet taken advantage of NJNG’s no-cost Budget Plan ... it’s not too late. For accounts in good standing, you can enroll automatically. Simply pay the “Budget Option” amount and other non-gas charges shown on your NJNG bill prior to the due date. Or register online at [www.njng.com](http://www.njng.com), My Account. Our Budget Plan helps you manage your energy expenses by evenly spreading your estimated annual natural gas costs over 12 monthly payments at no additional charge.

(See insert for Budget Plan details.)



## Don’t Forget to Go Online or Give Us a Call Before Closing Up Your Summer Home

Labor Day marks the end of summer and the time when many of us prepare to close up our summer home or business. So, be sure to contact us at least 10 business days in advance to make arrangements to turn off your natural gas service. (Remember, we receive many seasonal requests and appointments are scheduled in the order that they are received.) Just visit [www.njng.com](http://www.njng.com) and go to My Account, click on the “How to Stop, Start, Move Service” tab and then the “Turn Seasonal Service Off” link to get started. Or give us a call at 800-221-0051 (press 3, 2).

## Join NJNG and SCAN as We Walk to Celebrate Grandparent’s Day!

At NJNG, our longstanding tradition of service to the community goes far beyond customers’ energy needs. We are dedicated to building strong communities throughout our service territory and support nearly 1,700 nonprofit and community organizations, including the SCAN Adult Education Center. NJNG invites grandparents, grandkids and adults of all ages to participate in SCAN’s first Intergenerational 3K Walk at the Monmouth Mall on September 8 from 8:30 a.m. to 10 a.m. There will be refreshments, prizes and giveaways for all participants. And NJNG will host an energy scavenger hunt where kids and grandparents can have fun together and collect a prize as they learn about saving energy. Registration is required. Please call SCAN at 732-542-1326 for additional information.

# Gain Better Control of How You Pay Your Bill.

Whether you are on the go or sitting at your computer, paying your bill is easy. With our convenient payment options, there’s something for everyone.

## Pay by Electronic Check

- Enjoy the ease of **Online Payments**. Visit [www.njng.com](http://www.njng.com) and login to My Account. Just make sure you have a recent NJNG bill and your checking account information handy. (A \$0.70 fee applies.)
- **Express Pay by Phone** allows you to pay your bill when on the go through a secure telephone payment service. Call 800-221-0051 and follow the prompts. Please have your recent NJNG bill and checking account information available. (A \$0.70 fee applies.)

## Pay by Credit Card

- With **COLLECTpay Direct\***, you can quickly pay your NJNG bill with a credit or debit card – either online or by phone. All you need is your credit or debit card information and a copy of your NJNG bill. To make an online payment, login to My Account at [www.njng.com](http://www.njng.com). Or, to pay by phone, call 800-221-0051 and simply follow the prompts.

\*COLLECTpay Direct is a service provided by Online Resources that charges \$5.95 per transaction for residential accounts. Commercial accounts are charged \$5.95 or 3.2 percent of the payment, whichever is greater. NJNG does not receive any portion of this fee.

## Pay in Person

- If you prefer to pay your bill in person, stop by one of our customer service centers or an authorized payment location in our service area.\* To find a location nearest you visit My Account at [www.njng.com](http://www.njng.com), click My Account, Bill and Payment Options and then Authorized Payment Locations. (\*Authorized payment locations charge a \$1 service fee. NJNG does not receive this fee.)



## Have you signed up?

Over 67,000 customers have!

Visit My Account at [njng.com](http://njng.com) today.

## How To Reach Us

Call us:

Toll-free: 800-221-0051

People with hearing and speech impairments (TTY/TDD): 800-223-0024

Report a natural gas leak: 800-GAS-LEAK (800-427-5325)

Call before you dig: 811 or 800-272-1000

E-mail us: [customerservice@njng.com](mailto:customerservice@njng.com)

Visit our Web site: [www.njng.com](http://www.njng.com)

Write to us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719