



# NEW JERSEY NATURAL GAS ADVANTAGE

*For Your Home & Business*

## October is National Energy Awareness Month,

an effort to underscore how important energy is to our national prosperity, security and environmental well-being. Through Conserve to Preserve®, we provide our customers with the tools and resources to help you make smart energy decisions while saving energy and money along the way. For more information, visit [www.njng.com](http://www.njng.com) and click on Save Energy & Money. By conserving energy today, we can all make a difference in the lives of future generations. So help do your part and take the first step toward energy efficiency during National Energy Awareness Month.



## The Heat is On – Are You Ready?

Heating season is on its way. Remember ... a little preparation can go a long way toward saving on your energy bills! So, don't forget to:

- *Ensure your heating system is operating at peak performance with a preseason inspection and routine maintenance performed by a professional heating contractor.*
- *Replace your furnace filter before the heating season begins to increase efficiency and change it monthly if you have pets, smokers or people with breathing difficulties living in your home.*
- *Make sure your furnace and hot water heater are properly ventilated and clear of obstructions.*
- *Seal up seams and cracks around walls, windows, doors and fixtures to reduce drafts.*
- *Check that vents and registers are dust-free and not blocked by furniture, draperies or rugs, allowing heat to circulate.*
- *Reverse your ceiling fan motor so warm air is driven back down into the room, resulting in more even heating.*

## Are Energy Costs Adding a Significant Burden to Your Family Budget?

NJNG wants to connect qualified families with energy assistance and weatherization programs to help them better manage their home heating costs. So whether you are on a limited income or faced with unanticipated financial hardship, help is available. To determine eligibility requirements visit [www.energyassistance.nj.gov](http://www.energyassistance.nj.gov) or contact a Community Action Program agency near you.

### Low Income Home Energy Assistance Program (Income-based)

#### Universal Service Fund (Income-based)

#### Gift of Warmth Fund (Based on financial need)

For more information, call 800-221-0051 or email [energyassist@njng.com](mailto:energyassist@njng.com).

#### Temporary Relief for Utility Expenses (Based on financial need)

For more information, call 732-982-8710 or visit [www.ahatrue.org](http://www.ahatrue.org).

#### NJ SHARES (Based on income guidelines and financial need)

Call 866-657-4273 to find an agency in your area or visit [www.njshares.org](http://www.njshares.org).

#### Lifeline Credit Program (Seniors and disabled)

800-792-9745

#### Comfort Partners (Income-based weatherization program)

Call 732-938-1494 or visit the Residential Section of [www.njcleanenergy.com](http://www.njcleanenergy.com) and click the Programs link.

### Community Action Programs

#### Middlesex County

Puerto Rican Action Board\*†

90 Jersey Avenue, New Brunswick, NJ 08901

732-828-4541

#### Monmouth County

Affordable Housing Alliance\*†

59 Broad Street

Eatontown NJ 07724

732-389-2204

#### Morris County

Morris County Organization for Hispanic Affairs†

95-97 Bassett Highway, Dover, NJ 07801

973-366-1131

#### Ocean County

O.C.E.A.N. Inc.†

22 Hyers Street, Toms River, NJ 08753

732-244-9041

507 River Avenue, Lakewood, NJ 08701

732-942-3405

\*These agencies do not accept Gift of Warmth applications.

† These Agencies Accept TRUE Grant applications.



## Winterize Your Home

Now is the time to get your home ready for the cold months ahead. So whether you're closing up a summer home or leaving your home for an extended period during the winter, here are some suggestions to help you winterize your home – saving energy and money along the way:

- **Adjust the thermostat to 50 degrees to help keep water pipes from freezing and bursting. (You can also install a low-temperature sensor that alerts your alarm monitoring center when the temperature in your home drops below a designated temperature.)**
- **Unplug electrical appliances and avoid energy hogs to save money and energy.**
- **Turn off your water from the main source and open all taps to drain anything left to avoid pipes from freezing.**

And if you plan to spend time away from your home this winter, call us toll-free at 800-221-0051 to provide us with your cell phone number or to designate an emergency contact. Proper access will help us restore your service promptly in the event of a natural gas service disruption and help you avoid any potential property damage.

## Get Set for Safety

Don't forget to set your clocks back to standard time on Sunday, November 4. And while you're at it change the batteries in your smoke and carbon monoxide (CO) detectors. When homes are sealed up against cold weather, there is a greater chance of dangerous build up of CO. So please take a few minutes to get set for safety.

*Check out the insert for additional information on CO safety.*



- Q.** What do nearly 70,000 NJNG customers have in common?
- A.** They're all learning how to save money and energy with E-Tips!

## How To Reach Us

Call us:

Toll-free: 800-221-0051

People with hearing and speech impairments (TTY/TDD): 800-223-0024

Report a natural gas leak: 800-GAS-LEAK (800-427-5325)

Call before you dig: 811 or 800-272-1000

E-mail us: [customerservice@njng.com](mailto:customerservice@njng.com)

Visit our Web site: [www.njng.com](http://www.njng.com)

Write to us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719

## Thinking of Changing Energy Providers? The Choice Is Yours.

New Jersey law provides customers the opportunity to select a third-party energy provider. When considering another natural gas supplier, only use the BGS price listed under the Bill Calculation section of your NJNG bill to comparison shop.

Whatever supplier you choose, rest assured you'll remain a valued NJNG customer. We'll continue to deliver your natural gas and respond to your service and emergency needs while the purchase function of natural gas will be handled by the supplier of your choice. Additional information and links to third-party suppliers can be found in the Energy Choice section of My Account at [njng.com](http://njng.com).

Below is a current list of eligible natural gas suppliers who provide service in our area.

Ambit Energy.....	877-282-6284
Compass Energy Gas Services, LLC .....	908-638-6605*
Core Energy .....	877-329-3495
Constellation Energy Gas Choice Inc .....	800-785-4373
Constellation New Energy-Gas Division LLC .....	502-426-4500*
Dominion Retail Inc. ....	866-275-4240
Energy Plus Natural Gas LP .....	877-320-0356
Gateway Energy Services Corp. ....	800-805-8586
Glacial Natural Gas, Inc. ....	888-452-2425
Global Energy Marketing, LLC .....	718-536-3000*
Great Eastern Energy .....	888-651-4121*
Hess Corporation .....	800-437-7872*
Hess Small Business Services.....	732-750-7004*
Hiko Energy, LLC.....	845-406-9100
Hudson Energy Services LLC .....	877-HUDSON9
IDT Energy Inc. ....	877-887-6866
Infinite/Intelligent Energy .....	877-483-4684
Marathon Power, LLC .....	888-779-7255
Metro Media Energy.....	732-542-7575*
NATGASCO (Mitchell Supreme) .....	800-840-4GAS
North American Power and Gas, LLC.....	203-939-1155
Palmco Energy .....	877-726-5862
Pepco Energy Services .....	800-363-7499*
Plymouth Rock Energy, LLC .....	866-539-6450
PPL EnergyPlus LLC .....	866-505-8825*
Shell Energy North America (US) L.P.....	757-961-0840*
South Jersey Energy Company .....	800-266-6020*
Sprague Energy.....	603-431-1000*
Stream Energy New Jersey, LLC .....	877-369-8150
Systrum Energy .....	877-797-8786
UGI Energy Services .....	856-273-9995*
U.S. Gas & Electric .....	866-568-0290
Verde Energy USA Inc. ....	203-663-5701
Viridian Energy NJ, LLC .....	866-657-8617
Woodruff Energy .....	800-557-1121
Xoom Energy New Jersey.....	888-997-8979**

\*Commercial customers only

\*\* Residential customers only

*Note: New Jersey Natural Gas does not solicit natural gas sales door-to-door or by phone. If you think someone is falsely representing him or herself as an NJNG employee, please request their name and employee ID number then call NJNG at 800-221-0051 for verification.*