

Watch your mailbox for NJNG's Road Map to Energy Savings!

n j l i v i n g t i m e s

News and Information From New Jersey Natural Gas



ENERGY STAR



**CHANGE THE WORLD,
START WITH ENERGY STAR**
Take the ENERGY STAR Pledge

Join NJNG and the millions of Americans who are already taking small energy-saving steps that collectively make a big difference. The U.S. Environmental Protection Agency's new campaign, Change the World, Start with ENERGY STAR, is a simple way for you to save money, save energy and help make our planet a healthy place to live.

By taking the pledge, you commit to adopting simple energy-saving practices such as changing a light or fixture to an ENERGY STAR qualified model or using a programmable thermostat. If every American household took the ENERGY STAR pledge, we would save more than \$18 billion in annual energy costs and prevent greenhouse gases equivalent to the emissions of more than 18 million cars!

When you take the pledge, your efforts will help New Jersey move closer to its goal of reducing energy use 20 percent by the year 2020. To be part of the solution, visit the Conservation section of njng.com, choose Conserve to Preserve and then the ENERGY STAR Pledge link. Spread the word to family, friends and coworkers and help us Change the World, One step at a time.

Conserve to Preserve®

Warm Wishes with an NJNG Gift Certificate

There's no better time than the cold winter months to give a gift that helps keep a friend, family or neighbor warm and comfortable all season long. Warm Thoughts gift certificates can be purchased for any NJNG customer at one of our business offices. You can also visit the Customer Center on njng.com, click on Payment Options and then the Warm Thoughts link. The gift payment will be automatically applied to the recipient's NJNG account on the date you request and we'll even send you a Warm Thoughts gift certificate to present to the recipient. For additional information, call 1-800-221-0051.

Energy-Saving Bargains

Everyone loves a bargain. Now, through New Jersey's Clean Energy Program online store, New Jersey residents may purchase discounted ENERGY STAR qualified lighting (including compact fluorescent bulbs), interior and exterior fixtures, ceiling fans and much more. You'll save money when you purchase these discounted products and then later on your energy bills because they use less energy than conventional products.

Visit the Conservation section of njng.com and click on Special Offers & Rebates to access the online store. Or you can call and place your order directly at 1-866-807-1317. Then shop till you drop – there are bargains everywhere!

Free shipping on orders over \$75!

**Coming soon – Additional authorized NJNG payment locations.
Watch for details in our next issue.**

Plan Ahead Before You Leave

If you are spending any time this winter away from home – or if you have a second residence – please provide us with the name and telephone number of a neighbor, friend or relative who can provide us access in the event of an emergency or a natural gas service disruption. Proper access will help us restore your service promptly and help you avoid any potential property damage. Call us today at 1-800-221-0051 to designate an emergency contact.

If you plan to be away for an extended period of time, make sure to have your home winterized by a licensed plumber. If you choose not to winterize your home, leave the furnace set to at least 50 degrees to help keep water pipes from freezing and bursting. You can also ask your alarm company about installing a low-temperature sensor on your alarm system to alert the company. Or, purchase a plug-in freeze alarm from a local retailer that will call a designated number to alert someone when the home temperature drops too low.

Get the Most From Your Energy Dollar!

Sign up for the NJNG Budget Plan. Spread your estimated annual natural gas costs evenly over 12 months. To join, simply pay the "Budget Option" amount and any other non-natural gas charges shown on your bill prior to the due date. Or, sign up online with a visit to My Account Services at njng.com. It's easy and it's FREE!

Register for FREE E-Tips. Sign up to receive monthly e-mails filled with useful energy-saving tips, offers and rebates at My Account Services on njng.com.

Try Our Energy-Saving Tips. While you're visiting njng.com, click the Conservation quicklink for a comprehensive list of energy-saving tips to help you save money.

Schedule a Speakers' Bureau. Your community group can learn how to save energy through our informative presentations. A variety of other topics are available. To arrange a FREE speaker for your group, call 732-938-1035.

Make a Payment Agreement. If you have past-due bills, visit My Account Services at njng.com to set up a deferred payment agreement. Or, call 1-800-221-0051 and listen for the voice prompt to direct you to this service.

Inquire about Energy Assistance. Customers experiencing financial hardship may qualify for energy assistance from federal, state and local programs. Please refer to our list of programs to the right including NJNG's own Gift of Warmth Fund.

How To Reach Us

Call us toll-free:	1-800-221-0051
People with hearing and speech impairments (TTY/TDD):	1-800-223-0024
Out of state:	1-732-938-7977
To report a gas leak:	1-800-GAS-LEAK (1-800-427-5325)
Call before you dig:	811 or 1-800-272-1000
E-mail us:	customerservice@njng.com
Web site:	www.njliving.com
Write to us:	New Jersey Natural Gas 1415 Wyckoff Road, P.O. Box 1464 Wall, NJ 07719

Energy Assistance Programs

For energy assistance information and eligibility requirements, visit www.energyassistance.nj.gov or call the agencies listed below for your county.

Home Energy Assistance Program/Universal Service Fund*

(Income-based)

Monmouth	732-502-8855 or 732-775-4442
Middlesex	732-828-4541
Morris	973-366-1131
Ocean	732-244-9041

**Applications for the Home Energy Assistance Program are automatically reviewed for eligibility for the Universal Service Fund, a statewide program based on income and utility costs. You may also qualify for free weatherization measures.*

Lifeline Credit Program

(Senior citizens and persons with disabilities)

1-800-792-9745

NJ SHARES

(Based on financial need)

Call for the agency in your area.

1-866-657-4273

Gift of Warmth Fund

(Based on financial need)

Monmouth	732-502-8855 or 732-775-4442
Middlesex	732-775-4442
Morris	973-366-1131
Ocean	732-244-9041

New Jersey residents can also dial 2-1-1, for information on health and human services, community resources and government assistance.

Take Care of Your Natural Gas Meter

When winter weather hits, remember to follow these important safety tips:



- Keep your meter area free of snow and ice.
- Use a broom to carefully remove snow from your meter.
- Take care when shoveling, plowing or using a snowblower in the area around your meter.
- If you have any ice from your roof hanging over your meter, remove it carefully.
- Do not use sharp tools or instruments on or near the meter.

This will allow for safe, easy access for our meter readers or other technicians in case of an emergency. Your safety and the safety of our employees is very important to us, so please take the time to ensure there is a clear path to your natural gas meter.