

TERMS AND CONDITIONS OF USE NOTICE--Important Information Regarding My Communications

My Communications provides on-the-go access to important information and services related to a customer's account with New Jersey Natural Gas Company (NJNG), 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719. If you choose to use the My Communications service, you are agreeing to receive messages sent to your computer or wireless device from NJNG and that the service is subject to the terms of this notice, including limitations on damages and application of the law of the State of New Jersey. There is no direct cost to customers imposed by NJNG to utilize My Communications (including text notification deliveries), however, depending upon your wireless plan with your mobile phone carrier or communications provider, **MESSAGE AND DATA RATES MAY APPLY** to your receipt of text messages or Web data associated with My Communications. **Subscribers could receive up to eight messages per month for each NJNG account enrolled.** As mobile access and text message delivery is subject to your mobile carrier network availability, such access and delivery is not guaranteed. You may opt out of text delivery for specific communications at any time by texting **STOPxx to 80399. Texting STOP to 80399 will opt out of all programs.** Refer to the grid directly below to see the value substitutes for "xx" used with the STOP command.

"xx" Values	Refers to Campaign
AR	Appointment Reminder
BC	Changes to Budget Plan Amount
LP	Late Payment Reminder
PP	Payment Posted
PR	Payment Reminder
SI	Scheduled Service Interruptions
ST	Seasonal Turn On/Turn Off Reminder

Example:

➤ **STOPPR (This will opt the customer out of the Payment Reminder subscription.)**

You can also opt out of any subscription by logging into My Account and visiting the My Communications Web page. Text **HELP to 80399** to receive help information. Any messages you send in text or e-mail messages become our property. No remuneration is implied or offered. News and data delivered are believed to be accurate at the time of delivery. For subscription support, call 800-221-0051 or e-mail customerservice@njng.com.

The mobile operators participating in this campaign are AT&T, Boost, Cellcom, Cellular South, Cincinnati Bell, Cricket, Get Lisa, Interop, Metro PCS, nTelos, Sprint, T-Mobile, U.S. Cellular, Verizon Wireless and Virgin Mobile. If your mobile operator is not participating, you will not receive a reply to your text messages.

My Communications is provided "as is." To the fullest extent permissible pursuant to applicable law, NJNG hereby disclaims all warranties, express or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose and non-infringement.

This service is subject to the standard terms and conditions set forth in NJNG's tariff approved by the New Jersey Board of Public Utilities (BPU) and any changes therein approved by the BPU.

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