





N E W J E R S E Y N A T U R A L G A S

# SUSTAINABILITY

A d v a n c i n g   a   C l e a n e r   E n e r g y   F u t u r e

## Make Every Choice Count During Energy Awareness Month!

As the seasons change, stay in tune to your energy usage with these simple, low- to no-cost DIY tips to help you save energy and money and stay comfortable this fall:

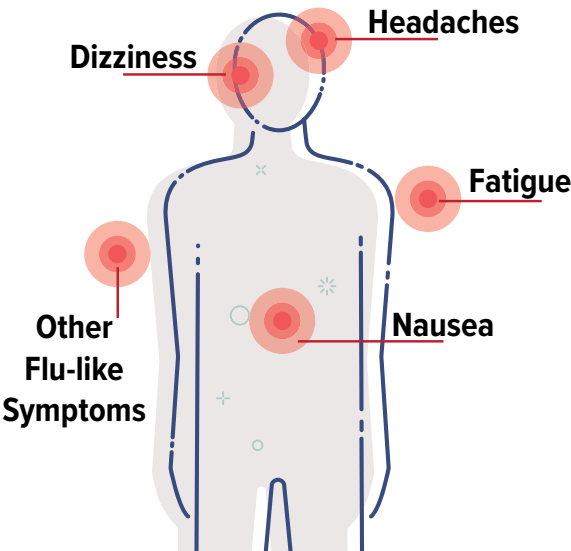
- **Assess**  
Have a licensed contractor inspect your heating system to ensure it's operating efficiently.
- **Refresh**  
Change heating system filters every three months or as needed.
- **Circulate**  
Ensure your heating system and water heater are properly ventilated and clear of obstructions. Blocked vents cause your heating system to work harder, using more energy.
- **Seal Up**  
Use caulk to seal any seams and cracks around walls, windows, doors and fixtures.

### Important Message for Individuals who Rely on Life-Sustaining Equipment

If you or a member of your household depends on life-sustaining equipment and uses a natural gas generator during a power outage, please notify NJNG. It is vital we have your information on record so we can make the restoration of service a top priority. To learn more, see the enclosed insert.

## Stay Safe: Know the Signs of Carbon Monoxide Poisoning

Carbon Monoxide (CO) is a highly dangerous, odorless and colorless gas. Help protect yourself and family by recognizing the signs of CO poisoning.



It's important to ensure all natural gas appliances such as stoves, furnaces and water heaters are functioning properly. A malfunctioning appliance may produce dangerous levels of CO, which can cause symptoms including severe headaches, nausea and sleepiness, and even be life threatening.

If you suspect CO poisoning, call the N.J. Poison Control Center at 800-222-1222. In an emergency, immediately get fresh air and call 911. Learn more about CO safety at [njng.com/safety](http://njng.com/safety).



When you change your clocks back on November 2, remember to replace the batteries in your CO and smoke detectors and follow the manufacturer's recommendations.



## Energy Assistance Days

Get a jump start on managing your energy bills before winter weather arrives. Join us at one of our in-person Energy Assistance Days events to learn about grants and payment arrangements. Visit [njng.com/energyassistance](http://njng.com/energyassistance) to find a location near you.

Unable to attend? Our energy assistance team has you covered. Contact us at [energyassist@njng.com](mailto:energyassist@njng.com) or call 800-221-0052 and say “energy assistance” at the prompt.



### Rooted in Our Communities

At NJNG we believe everyone deserves a place to call home. Through our Home Ownership Program, we support affordable nonprofit housing organizations in Monmouth, Ocean and Morris Counties, helping provide a chance for deserving families in our service area to become first-time homeowners. Our support goes beyond monetary contributions. Our employees roll up their sleeves and take part in volunteering initiatives such as Women Build, which empowers women to make a hands-on difference in their communities.

To date, we have supported over 300 home builds through Habitat for Humanity, Interfaith Neighbors, Home for All, Homes Now and other local organizations.

To learn more about our Home Ownership Program, visit [njresources.com/community/index.aspx](http://njresources.com/community/index.aspx).



### Safety Zone: Don't Get Spooked by a Utility Scam

Watch out for scammers — they use deceptive tactics to trick people into sharing their personal information. Stop utility scams in their tracks. Learn how to spot the warning signs and protect yourself from fraudulent activity at [njng.com/safety/utility-scam-alert.aspx](http://njng.com/safety/utility-scam-alert.aspx)

### Considering a Natural Gas Generator?

If you are looking to purchase a natural gas generator, please reach out to us first. We will ensure our service line, meter and regulator can provide your home or business with adequate service to properly run a new generator. To submit a request, visit the My Home section on [njng.com](http://njng.com) and select Standby Generator.

## Winter-proof Your Seasonal Property

Sweater weather is here, the perfect time to get your seasonal home or business ready for colder days.



**Set your smart thermostat to 55 degrees to help prevent water pipes from freezing and bursting.**



**Turn off your water and open taps to drain remaining water. Consider having a licensed plumber blow compressed air through the pipes to ensure they are thoroughly drained.**



**Unplug unnecessary electrical appliances.**

**It's vital we know how to reach you or a designated contact in the event of a necessary shutoff.**

Connect with us at 800-221-0051 or [customercare@njng.com](mailto:customercare@njng.com) (residential customers) or [businesscare@njng.com](mailto:businesscare@njng.com) (commercial customers) and provide a cell phone number or an emergency contact. Prompt access to your premises will help us restore natural gas service in the event of an emergency or service disruption and to help avoid property damage.