



Energy in Focus

Reliability. Sustainability. Innovation. Delivered.



June is National Safety Month

Let's make natural gas safety a priority everyday, together.

Check out the safety information below to help protect you, your family and your community.

Always Call 811 Before You Build



Summer's here and it's time for outdoor projects. Before you begin any construction or digging ahead of time, call 811 at least three business days prior to breaking ground for a free markout of your underground utility lines.

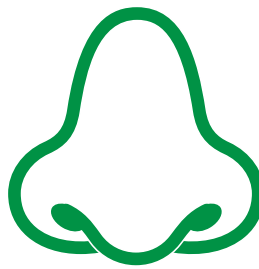
Don't let hidden hazards derail your plans. Stay safe by carefully hand digging near marked utility lines before using any mechanized equipment. Natural gas service lines can look and feel like tree roots, making them easy to mistake—and easy to damage with a shovel, post hole digger, or other tools.

Whether you're building a deck, installing a fence or patio, or planting a garden, a little planning goes a long way. Calling 811 helps you avoid costly fines, property damage, service outages, and serious injuries.

It's **FREE**
and it's
the **LAW!**



Recognize a Natural Gas Leak



Smell
the distinctive odor
of rotten eggs



See
a white cloud, mist,
fog, bubbles in
standing water



Hear
roaring, hissing
or whistling

If you smell, see or hear any of the above, evacuate immediately. Call **800-GAS-LEAK (427-5325)** from a safe location and let us know where you are.

Note you may not smell the odor if you have a diminished sense of smell, the odor is masked by other scents or has faded.

See enclosed insert for more safety information.



Demolition Done Right!

Prior to starting any demolition work, NJNG must disconnect your natural gas service from your home or business. A road-opening permit and a utility line markout are required before work begins. We'll notify you in writing once the service is disconnected. Please keep this letter since your town may require it to issue a demolition permit. After the markout is completed, look for yellow flags and other markings that indicate where the natural gas lines are located.

To get started, call 800-221-0051 and say “demolition” at the prompt. Or complete the demolition/disconnection form under the My Home or My Business tab at njng.com and email it to CustomerCare@njng.com (residential customers) or BusinessCare@njng.com (commercial customers).

Visit njng.com/my-home to find information about permits, markout requirements, fees and more associated with planning a demolition project.



Mind Your Meter — It Matters

As a homeowner, you are responsible for maintaining the fuel lines from your natural gas meter to appliances and equipment inside and outside your house. These include pool heaters, grills and standby generators. Keep safety at the top of your mind with these tips.

- **Arrange for a licensed plumber to conduct a yearly inspection of your natural gas lines, and make necessary repairs.**
- **Save diagrams after inspections.**
- **Inspect your pipes periodically for corrosion, potential leaks and damage.**

Learn more safety tips at njng.com/safety.



Meter Readers in Your Neighborhood

NJNG meter readers are in the field everyday throughout our service territory. Most customers have automated meter-reading devices. Customers in Morris and Ocean counties have their natural gas meter manually read by a meter reader. On days a meter reading is scheduled, please keep dogs safely secured away from the meter's path to ensure everyone's safety.

Outside of our normal meter readings, our employees may need unannounced access to your property to conduct necessary work, such as meter inspections and surveys. This includes painting meters and other corrosion-prevention work.



How To Reach Us

Report a natural gas leak: 800-GAS-LEAK (800-427-5325) | Call before you dig: 811 or 800-272-1000

Email us: customer care@njng.com | Call us toll free: 800-221-0051 | People with hearing and speech impairments (TTY/TDD): 711

Visit our website: www.njng.com | Write us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719

