

# New Jersey Natural Gas Advantage

*For Your Home & Business*



## Energy-Savings Just Got Easier

The SAVEGREEN Project® from New Jersey Natural Gas (NJNG) has flexible options to help eliminate the barriers to energy efficiency. Whether you want to install a smart thermostat, make your whole home energy-efficient or anything in between, you may qualify for low financing, including our 0% APR On-Bill Repayment Program (OBRP), to get you on your way\*.

### Not Sure Where to Begin?

Get a \$49 whole-house energy analysis, including a blower door test, to identify opportunities to save. Pair it with the purchase of a smart thermostat from the online NJNG Marketplace and we'll include installation. It's easy with our 0% APR OBRP. Schedule your analysis today at 877-455-NJNG (6564).

### Coming Soon! Smarten Your HVAC with a \$150 REBATE on a Smart Thermostat.

***This special offer is ONLY available on the NJNG Marketplace.***

Control your heating and cooling settings from the convenience of your mobile device. We'll make it easy with 0% APR OBRP on select models, when you purchase a smart thermostat online from the NJNG Marketplace — coming in mid-January. There you can also find discounted energy-saving products, including conservation kits, power strips, lighting and more. [www.njng.com/marketplace](http://www.njng.com/marketplace)

### Already Identified Next Steps?

We'll eliminate the upfront costs to home energy improvements with low-interest financing, including 0% APR OBRP, for qualified customers\*. Upgrade one or more pieces of HVAC and water heating equipment, and return to access the balance of the OBRP for additional system upgrades\*. Save even more energy with a whole-house approach, including insulation and seal-up.

\*Terms and conditions apply to all rebates, incentives and promotions above—visit [SAVEGREENPROJECT.COM](http://SAVEGREENPROJECT.COM) for more information. Rebate cannot exceed purchase price.

Save time, save money - pay online at [njng.com](http://njng.com)

#### BILL CALCULATION

|                             |   |       |
|-----------------------------|---|-------|
| 147.49 Therms X .3646 BGS   | = | 53.77 |
| 147.49 Therms X .5832 DEL   | = | 81.78 |
| Residential Customer Charge | = | 8.62  |

**THIS SERVICE PERIOD GAS CHARGES** \$144.17

*Please return this bill to:*

## Understanding Your NJNG Bill

When reading your NJNG bill, the price of your natural gas service (the dollar amount found after "This Service Period Gas Charges") is reflected in the Bill Calculation section, which can be located directly above the tear-off remittance section.

**BGS (Basic Gas Supply)** – This charge is for the cost of the natural gas supply that is passed directly on to those customers who have not chosen a third-party supplier. For residential and small commercial customers, this price represents the "price to compare" to third-party supplier offers. If you purchase your natural gas from a third-party supplier, charges appear as GAS on your NJNG bill.

**DEL (Delivery)** – This charge is for the delivery of natural gas to your home or business and maintenance of the distribution system. It also includes other costs including charges for societal benefits programs related to environmental and energy-efficiency initiatives.

**Residential Customer Charge** – This monthly charge offsets the costs for billing, meter reading and related equipment.

*Note: The BGS portion of your bill covers your natural gas usage. NJNG makes no profit on the sale of natural gas itself, and directly passes the costs to the customer as mandated by law. Visit the Regulatory Info section of [njng.com](http://njng.com) for historical rate information.*

# Gaslight Review

Vol. 8, No. 3  
July 1987

NEW JERSEY NATURAL GAS COMPANY

Dover workers help save angler.  
See page 3



## One Remarkable Day on the Job

Dan Covine, distribution crew leader, retired only a few weeks ago after 40 years (yes, you read that correctly!) of dedicated service. Dan met countless customers in his four decades at NJNG, but none were as memorable as the 15-year-old boy Dan and his coworker helped save from the flooded Rockaway River in Morris County.

On a spring Saturday in 1987, a Rockaway teen was fishing in the waterway when he was swept downstream. The NJNG crew luckily spotted the boy clinging to a tree trunk, ran to a fire station for help and assisted with the young fisherman's rescue. The Daily Record profiled that fateful day, as did our employee newsletter.

***We're glad Dan and his partner were in the right place at the right time.***

Thank you, Dan for commitment to service and lengthy tenure at NJNG. We wish Dan – and all our retirees – a wonderful, well-deserved retirement!

***Nearly one-third of NJNG's co-workers have been with us for more than 25 years. And, even after retirement, they remain involved as a member of NJNG's Gaslight Club, helping strengthen the communities we serve through our Volunteers Inspiring Service in Our Neighborhoods (VISION) program and other initiatives.***



## You Asked – We Listened!

At New Jersey Natural Gas, we value your feedback. In the past, we may have asked you to participate in phone surveys about your experience with NJNG. We appreciate your time, and have transitioned to e-mail surveys — with fewer questions to answer — so you can complete at your convenience. So, next time you interact with us, whether it's with one of our representatives or via our phone system, we just may send you an e-mail asking what you think. We hope you continue to share your thoughts with us ... because **we ARE listening.**

## Trouble Paying Your Utility Bills?

Need a little help? We want to connect qualified families with energy assistance and home energy-improvement programs to manage home heating costs. Whether you're on a limited income or faced with unanticipated financial hardship, help is available.

***Unless indicated, the following programs are implemented through state-designated Community Action Program (CAP) agencies.***

**Low Income Home Energy Assistance Program (LIHEAP)** *(Income-based)*

**Universal Service Fund (USF)** *(Income-based)*

**Gift of Warmth Fund (GOW)** *(Based on financial need)*

**Payment Assistance Gas and Electric (PAGE)** *(Income-based)* 732-982-8710 or njpower.org

**NJ SHARES** *(Based on income guidelines)*  
Call 866-657-4273 or visit njshares.org.

**Lifeline Credit Program** *(Seniors and disabled)*  
800-792-9745

**New Jersey Comfort Partners Program** *(Income-based)* Call 800-915-8309 or visit the Residential Section of njcleanenergy.com.

### Participating State-designated Agencies

#### Middlesex County

Puerto Rican Action Board  
LIHEAP and PAGE Programs  
732-828-4541

#### Monmouth County

Affordable Housing Alliance (AHA)  
LIHEAP, GOW and PAGE  
732-389-2204

#### Morris County

Morris County Organization for Hispanic Affairs  
LIHEAP, GOW, NJShares and PAGE  
973-366-1131

#### Ocean County

O.C.E.A.N., Inc.  
LIHEAP and GOW  
Toms River: 732-244-9041  
Lakewood: 732-942-3405

For additional information, contact our energy assistance team at 800-221-0051 or [energyassist@njng.com](mailto:energyassist@njng.com).

## Mini Energy Assistance Days

On the heels of our successful Energy Assistance Days this fall, we're happy to announce staff from the Affordable Housing Alliance (AHA) will be at our Asbury Park bill payment office, 633 Lake Avenue, on Fridays, 9 a.m. to 1 p.m., through April 2019.

### How To Reach Us

Call us: Toll-free: 800-221-0051 | People with hearing and speech impairments (TTY/TDD): 800-223-0024 | Report a natural gas leak: 800-GAS-LEAK (800-427-5325)  
E-mail us: [customerservice@njng.com](mailto:customerservice@njng.com) | Visit our Web site: [www.njng.com](http://www.njng.com) | Write us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719  
Call before you dig: 811 or 800-272-1000