

New Jersey Natural Gas Advantage

For Your Home & Business



Card-Writing Campaign Connects Overseas Troops and Students

It's been more than a decade since 18-year-old Erin Maglione first brought the NJNG Holiday Cards for Our Troops initiative to her school. After sending thousands of cards to U.S. troops overseas, Erin always hoped she and fellow students would 'make some soldier's day.'

Recently, Erin and her classmates received an e-mail from a member of the New Jersey National Guard, saying his unit received their gestures of appreciation from thousands of miles away. Erin's heart swelled with pride. "I secretly hoped one day we would hear back. They're doing so much for our country and sending them a cheerful note expressing our gratitude is the least we can do."

Erin's uncle is a career Army officer and was her inspiration as a first grader to participate in the card-writing campaign. Her mom, a longtime NJNG employee, would bring cards home before each Thanksgiving and Christmas and Erin would ask her classmates to write messages of encouragement on them.

Once she started Howell High School (HHS), Erin expanded her efforts and estimates HHS students have sent more than 15,000 cards over the past four years. That's why receiving their first response back is so amazing. "Your support is what gives us strength. (Since) our unit is from New Jersey ... (we) feel a greater connection to the cards." Sgt. Mark Williams of the 508th Military Police Company said the cards did much more than bring smiles to his unit.

Inspired even further, Erin and her teachers 'adopted' these service members by sending them dozens of care packages filled with donated snacks, toiletries and clothing. The HHS technology class even handcrafted ornaments for their new pen pals!

Her HHS teacher Michele Alberts says, "Erin is such a strong young woman who not only helps our brave servicemen and women but is also a remarkable role model for her peers." We salute the inspiring efforts of Erin and her classmates to bring a 'piece of home' to our country's finest!



Erin Maglione (center) and HHS teachers Michele Alberts (left) and Elissa Connell (right) help assemble care packages for soldiers

**Would your school, scouting group
or civic organization like to
participate in NJNG's Cards for
Our Troops campaign?
We take care of everything –
including the mailing costs!
Contact kmoconnell@njng.com
for more information.**



New Year – New Valuable Rebates!

The start of 2019 welcomes big news for our customers. Head to savegreenproject.com for expanded financing options and incentives, including enhanced rebates and incentives for moderate-income customers, to help you save energy and money.*

Read our insert to learn about our smart thermostat instant rebate of up to \$150, and our \$49 Home Energy Analysis.*

**Terms and conditions apply.*



Natural Gas Meter Snow Safety

When snow piles up this winter, remember to follow these safety measures:

- *Clear a path to your meter and regulator.*
- *Keep the area free of snow/ice, ensuring easy access for NJNG employees and first responders in case of an emergency.*
- *Use a broom or your hands to gently remove snow and ice.*
- *Carefully remove ice hanging from eaves or gutters over your meter.*
- *Never bang on your meter or pipes and avoid using sharp tools near them.*

Important News for Budget Plan Customers

We Just Reviewed Your Budget Plan.

Every January, we review your account for the remainder of the Budget Plan year to make sure your budget amount is keeping pace with estimated natural gas usage through August. As such – and in order to minimize your year-end balance – you may notice a change in your budget plan amount.

Not a Budget Plan customer?

NJNG’s Budget Plan is a great way to even out seasonal highs and lows of your natural gas bill. Enroll today! Customers in good standing can simply pay the “Budget Option” amount and “Other Charges” shown on your NJNG bill prior to the due date. You can also sign up through My Account at njng.com.

Know the Signs of Carbon Monoxide Poisoning

**Headaches • Nausea • Vomiting • Dizziness
Fatigue • Other flu-like Symptoms**

Remember, you can’t see or smell carbon monoxide (CO). Call Poison Control at 800-222-1222 if you suspect CO poisoning. In an emergency, immediately get fresh air and call 911. For more information about CO safety, please visit the Carbon Monoxide page under My Safety at njng.com.



New Jersey’s Clean Energy Program’s Energy-Saving Lighting Fair is coming back to NJNG!

We’ll have lightbulbs at discounted prices, LED Starter Kits – including 11 bulbs – for only \$10, and more. Mark your calendars for April 4-5, and stay-tuned for more information in the next issue of NJNG Advantage.



We’re proud to lend a hand when it’s needed most.

This September, we received a call for assistance after natural gas incidents left Massachusetts communities without service. Our employees volunteered to help, leaving their families for several weeks, to provide support.

How To Reach Us

Call us: Toll-free: 800-221-0051 | People with hearing and speech impairments (TTY/TDD): 800-223-0024 | Report a natural gas leak: 800-GAS-LEAK (800-427-5325)
E-mail us: customerservice@njng.com | Visit our Web site: www.njng.com | Write us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719
Call before you dig: 811 or 800-272-1000