

2010 Happy New Year! 2010



Make a Resolution –
Conserve to Preserve®

This New Year, why not commit to a lifestyle change – a green one. Start by saving energy. We have the tools to help you make smart choices today to better ensure a clean environment and plentiful energy supplies for years to come. Simple changes in your daily routine using the no- and low-cost conservation tips below can add up to big energy savings. And, you'll save money in the process!

Reduce hot water usage by lowering the temperature of your hot water heater to 120 degrees, washing clothes in cold water and taking a short shower instead of a bath.

Use kitchen and bath ventilating fans sparingly in cold weather as they can blow warm inside air out.

Keep preheat time to a minimum with conventional ovens. Only preheat when baking, not broiling or roasting.

Use the moisture sensor feature on your dryer to avoid over drying clothes. Over drying wastes energy, causes shrinkage and shortens the life of your clothes.

When using a dishwasher, wash only full loads and let them air-dry. Open the door after the final rinse to expedite drying.

The Save Energy & Money section of njng.com has additional energy-saving tips for residents and a section dedicated to businesses as well. Visit today for the tools and resources you need to Conserve to Preserve.

*When you go green,
We'll Plant Green!*

Now there's an even better reason to join thousands of your fellow NJNG customers who have gone green with E-Bill, our paperless bill service.

For every new E-Bill registrant, NJNG will make a donation to The Conservation Fund through our Planting for the Future program. One hundred percent of this donation will go directly toward planting trees in native forests across the country, including the Edwin B. Forsythe Wildlife Refuge in Ocean County. These trees will absorb carbon dioxide from the atmosphere, helping to fight climate change, improve the condition of our air and water and restore wildlife habitats.

Sign-up for E-Bill is easy. Just log in (or register) to "My Account" at njng.com and look for the E-Bill tab. Click it to join today and help preserve our natural resources for generations to come.



Valuable new energy-efficiency rebates and incentives

Visit or call today for this limited-time opportunity!

1-800-221-0051

(after the language prompts press 3, 4, 2)

savegreenproject.com

Now you can
follow NJNG on
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twitter

twitter.com/NJNaturalGas



Monthly Meter Reading is Here!

In an effort to provide our customers with the finest in customer service, we are now reading most natural gas meters on a monthly basis. Your natural gas bills will now reflect monthly actual readings which means fewer estimated bills. And, you'll no longer need to read your own meter to avoid an estimated bill.

Priority Service for Life-Sustaining Equipment

Please let us know if you or someone else uses life-sustaining equipment in your home. Contact Customer Services at 1-800-221-0051 or customerservice@njng.com, and tell us about your situation. We'll make restoration of your natural gas service a top priority in the event of a service disruption.

Stand Up and Be Counted!

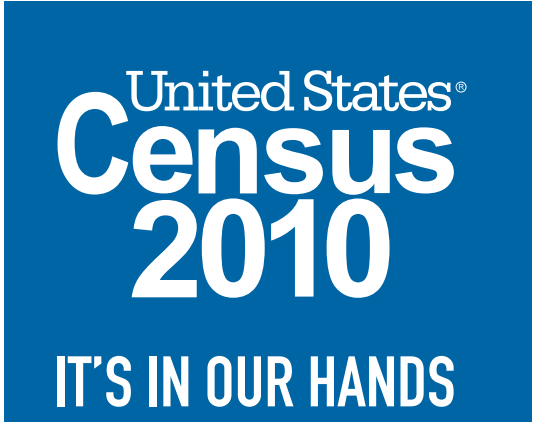
Why is the U.S. Census so important?

Data collected during the census is used to determine the resources allocated to your community over the next 10 years. More than \$4 trillion will be spent throughout the next decade on infrastructure such as roads, bridges, tunnels and other public works projects.

Funding to schools, hospitals, emergency services, job training programs and senior centers is also determined by census data. And, census information establishes the numbers of seats New Jersey will hold in the U.S. House of Representatives.

Starting in March 2010, census forms will be delivered to every residence in our country. The form, with only 10 short questions, must be completed and mailed back in the postage-paid return envelope. If you do not return the form, a census taker will visit your home to obtain the necessary information. Any personal data provided is protected under federal law.

So stand up and be counted – the future of your community is in your hands!



Energy Assistance Programs

For energy assistance information and eligibility requirements, visit www.energyassistance.nj.gov or call the agencies listed below for your county.

Home Energy Assistance Program (HEAP)
Universal Service Fund (USF) (Income-based)
Gift of Warmth Fund (Based on financial need)

Middlesex County

Puerto Rican Action Board
90 Jersey Avenue, New Brunswick, NJ 08901
1-732-828-4541 or 1-732-775-4442

Monmouth County

Check-Mate Inc.
910 Fourth Avenue, Asbury Park, NJ 07712
1-732-502-8855

Affordable Housing Alliance

59 Broad Street
Eatontown NJ 07724
1-732-389-2204

Morris County

Morris County Organization for Hispanic Affairs
95-97 Bassett Highway, Dover, NJ 07801
1-973-366-1131

Ocean County

O.C.E.A.N. Inc.
22 Hyers Street, Toms River, NJ 08753
1-732-244-9041

507 River Avenue, Lakewood, NJ 08701
1-732-942-3405

NJ SHARES (Based on financial need)
Call 1-866-657-4273 to find the agency in your area or visit www.njshares.org.

Lifeline Credit Program (Seniors and disabled)
1-800-792-9745

Free Home Energy Audit

Income-eligible customers who heat with natural gas may be eligible for a free home energy audit. See the enclosed insert about the Comfort Partners Program for details and eligibility requirements

How To Reach Us

Call us:

Toll-free: **1-800-221-0051**

People with hearing and speech impairments (TTY/TDD): **1-800-223-0024**

Out of state: **1-732-938-7977**

Report a gas leak: **1-800-GAS-LEAK (1-800-427-5325)**

Call before you dig: **811 or 1-800-272-1000**

E-mail us: customerservice@njng.com

Visit our Web site: www.njliving.com

Write to us: **New Jersey Natural Gas**

1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719