



N E W J E R S E Y N A T U R A L G A S

# SUSTAINABILITY

Advancing a Cleaner Energy Future

## Warm Up Wisely with Smart Winter Moves

Stay on top of natural gas safety this winter with these simple steps:



Ensure your furnace and water heater are clear of obstructions.



Never store flammable materials near natural gas appliances or equipment — even a small flame such as a pilot light, can ignite vapors from these materials.



Keep your natural gas meter clear of snow and ice using a broom or your hands; avoid using sharp tools around it. Always mark the meter if it is near a snow path to prevent damage during snow removal.



Prevent snow and ice from blocking sidewall exhaust vents, as this can draw exhaust fumes containing carbon monoxide back into your home.



## Unlock Savings with Comfort Partners

The New Jersey Comfort Partners Program\* helps eligible, income-qualified customers reduce their energy bills with free, cost-effective home weatherization measures including seal up. See the enclosed insert for details.

\*This program is independent of NJNG. Terms and conditions apply.



## Cool Savings, Warm Results for Your Business

The Prescriptive & Custom program from SAVEGREEN® has the solution for business owners looking to save energy while decreasing operational expenses. Whether you're interested in replacing a single piece of equipment — such as heating, cooling and food service equipment — or upgrading your whole system, NJNG's rebates and incentives\* help make achieving your business' energy-efficiency goals more affordable.

See how NJNG can help your business by contacting **877-455-NJNG (6564)** or **savegreen.com/businesses**.

\*Terms and conditions apply. Visit [savegreen.com/businesses](http://savegreen.com/businesses).





## Payment Assistance for Seniors and Adults with Disabilities

The New Jersey Lifeline Credit Program\* provides eligible individuals with a \$225 annual credit to help pay energy bills. To learn more about this program and other energy assistance grants, go to [njng.com/energyassistance](http://njng.com/energyassistance).

\*This program is independent of NJNG. Terms and conditions apply.

## Giving Thanks by Giving Back



Throughout the year our employees volunteer by supporting local food pantries. In 2025, we assisted distributing over 435,000 meals to neighbors in need. From packing breakfast bags to assembling holiday food boxes, we're committed to making a difference in our communities.

Discover how you can get involved in your community at [nj.gov/state/volunteer-centers.shtml](http://nj.gov/state/volunteer-centers.shtml).



## Here's How We Read Your Natural Gas Meter

Your meter measures the exact amount of your natural gas usage. NJNG utilizes automated technology to capture your energy usage and send the data directly to our billing system. For customers in Ocean and Morris Counties, our employees obtain manual monthly meter reads.

Please keep the path to your meter clear and free of any obstructions. This makes it easier for our employees to read your meter and access it for maintenance or repairs. For step-by-step instructions on how to read your meter, visit <https://njng.com/my-account>.



## Keep the Cold Out and the Savings In!

As temperatures begin to drop, it's the perfect time to inspect your home for air leaks. Here's a quick tip: shine a flashlight through any suspected gaps from inside while someone checks outside. If they see light coming through, that means heat and money is escaping too! Seal those openings to enjoy a cozier, more energy-efficient season.

## Energy Choice: Know the Facts.

Did you know? New Jersey residents can purchase natural gas from a third-party supplier – a company other than New Jersey Natural Gas. To learn more about the New Jersey Energy Choice program, and to find a third-party provider in your area, visit [nj.gov/njpowerswitch/](http://nj.gov/njpowerswitch/).



## Your Go-to Guide for Energy Savings

NJNG's monthly e-tips is packed with DIY energy-saving hacks, updates on energy-efficiency programs, contests and exclusive special offers. Don't miss out — log into My Account and sign up for e-tips at My Account (Account tab then Notification Preferences).



### How To Reach Us

Report a natural gas leak: 800-GAS-LEAK (800-427-5325) | Call before you dig: 811 or 800-272-1000

Email us: [customer-care@njng.com](mailto:customer-care@njng.com) | Call us toll free: 800-221-0051 | People with hearing and speech impairments (TTY/TDD): 711

Visit our website: [www.njng.com](http://www.njng.com) | Write us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719

