



NEW JERSEY NATURAL GAS

SUSTAINABILITY

Advancing a Cleaner Energy Future

YEAR IN REVIEW

Our communities are at the heart of everything we do. Together we can make a lasting impact — every action, big or small, helps shape stronger, more resilient communities.

NJNG continues to take action to strengthen the places where we live and work. As we reflect on our progress in 2025, we’re reminded that each step brings us closer to a more sustainable future for us all.

\$16,572,114
energy assistance grants
for customers

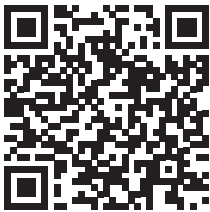
6.2 million+
therms saved by
our customers through
energy-efficiency programs



2,000+
nonprofit and community
organizations supported

4,000+
employee volunteer
service hours

0
weather-related service outages



Watch
A Coat's Journey
from this year's Warmest Wishes Coat Drive.

Worried About Paying Your Winter Heating Bills? We're Here to Help

Colder temps are here and that means using more energy to help keep the chill away.

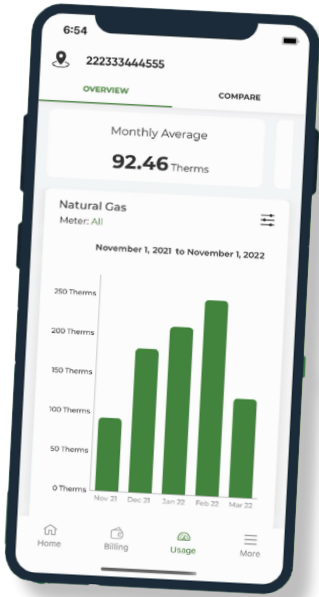
Don't let winter heating bills pile up. Contact us to discuss payment arrangements and get connected with grants to help pay your natural gas bills. Terms and conditions apply.

Visit njng.com/energyassistance for information and to apply.

The Gift that Keeps on Giving — NJNG’s Mobile App

Manage your account anywhere anytime with NJNG’s Mobile App for easy, personalized and meaningful interactions.

- Set account notifications and reminders.
- Make payments on the go.
- Submit and track service requests.
- Monitor and analyze your natural gas usage.
- Pay your bill with ease.
- And more!



Chat with Us in Real Time — Support is Just a Click Away

Need support but short on time? Connect with us via Live Chat. Our representatives are available Monday – Friday, 8 a.m. to 4 p.m. to assist you. Click on the My Account tab at njng.com to get started.



Protect Your Meter from Frostbite

As winter kicks in, remember to keep your natural gas meter clear of snow, ice and other obstructions. Keep safety top of mind with these tips:

- Always have a clear path to your meter, ensuring our employees have easy access to perform maintenance and respond in the event of an emergency.
- Keep your meter, pipes and vents clear of snow and ice.
- Use a broom to gently remove any snow from your meter.
- Carefully remove any ice hanging above your meter.
- Never tie anything to the meter.

For more safety information, visit njng.com/safety.



How To Reach Us

Report a natural gas leak: 800-GAS-LEAK (800-427-5325) | Call before you dig: 811 or 800-272-1000
Email us: customer@njng.com | Call us toll free: 800-221-0051 | People with hearing and speech impairments (TTY/TDD): 711
Visit our website: www.njng.com | Write us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719

NEW JERSEY NATURAL GAS SAVEGREEN®



Treat Yourself to a Season Filled with Comfort, Savings and Incentives from SAVEGREEN®

As the days grow shorter and temperatures drop let us help you stay warm and comfortable — without breaking the bank. SAVEGREEN by New Jersey Natural Gas makes it easier to invest in your home’s comfort and efficiency with rebates* and an On-Bill Repayment Program* (OBRP) to help make energy-efficiency upgrades more affordable. Plus, income-qualified customers may be eligible for additional rebates and longer OBRP terms*.

Incentives are available for the following qualifying equipment:

- High-efficiency furnaces and boilers
- Water heaters
- Insulation and air sealing improvements
- Smart thermostats
- Hybrid Heat
- And more

Share the warmth and spread the holiday cheer — with the right energy-efficiency upgrades you can look forward to a more efficient home and lower energy bills this season. Contact us at 877-455-NJNG (6564) to start your energy-efficiency journey.

*Terms and conditions apply. Visit savegreen.com/residential for rebates and financing terms and conditions and savegreen.com/residential/income-qualified-programs for income-qualified programs.

Enter 2026 with Peak Home Energy Savings

Start 2026 strong and get ready now with NJNG’s Conserve to Preserve® free online home energy audit. In just five minutes, you’ll discover where and how you can save energy and money with a customized action plan. Simply answer a few questions about your home’s energy usage to learn how much energy your home consumes and get personalized no- to low-cost energy-saving tips. Find ways you can save at njng.com/save-energy-money/ctp/dashboard.aspx.

