February 2024 NJG135i

NEW JERSEY NATURAL GAS

# SUSTAINABILITY

Advancing a Cleaner Energy Future





## Equal Pay Plan Customers: Your Mid-Year Review is Underway

In January, NJNG reviews your account for the remainder of the Equal Pay Plan year to make sure your plan amount is keeping pace with your estimated natural gas usage through August. This addresses any changes in natural gas prices, usage and weather patterns. As a result, you may notice an adjusted plan amount in your February bill.

### Not an Equal Pay Plan Customer?

NJNG's Equal Pay can even out seasonal highs and lows of your natural gas bill. For additional information, go to About Equal Pay under the Billing and Payment Options section of My Account at njng.com.

New Jersey Natural Gas (NJNG) is committed to making sustainable decisions today that lead the way to a cleaner energy future for all of us. Thanks to your support, we continue on our journey.

**59% reduction** in greenhouse gas emissions from our New Jersey operations since 2006.

**4.7 million** therms in annual energy savings for customers through NJNG's SAVEGREEN™ program.

**1,800** local community organizations supported through our volunteer work and charitable, in-kind contributions.

Through generous customer donations and our company's dollar-for-dollar match, the Coastal Climate Initiative raised **nearly \$100,000** to help restore coastal wetlands along the Jersey Shore.

View our 2023 Corporate Sustainability Report at NJRsustainability.com to read our story.







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# NJNG's Mobile App

Take convenience to a new level with NJNG's mobile app. You can manage your NJNG account — anytime, anywhere, from the grocery store to your kid's sporting event. You'll have access to real-time support with live chat and self-service options. **Get started today!** 

### **Energy Choice: Know Your Rights**

New Jersey residents can purchase natural gas from a third-party supplier – a company other than NJNG. Check out the enclosed insert for your rights regarding third-party suppliers.

# Recognize the Signs of a Natural Gas Leak



Smell

Natural gas smells like rotten eggs.



Bubbling water, blowing dirt or discolored or dead vegetation. You may see a dense mist or disturbed soil above the pipe.



A loud and high-pitched sound near a natural gas line or meter.



If you suspect a natural gas leak, leave the premises immediately and call 800-GAS-LEAK (427-5325).

For more safety topics, go to njng.com/safety.

### **Weatherization Programs for Households** of Different Income Levels



New Jersey's Comfort Partners Programs\*† provides free energy-saving measures and energy education for limitedincome NJNG customers. Qualifying households receive a no-cost home energy assessment and energy improvements including insulation, weather stripping, efficient lighting and more. For additional information and eligibility requirements, go to njng.com/energyassistance.

# NEW JERSEY NATURAL GAS SAVEGREEN

For moderate-income customers, SAVEGREEN's weatherization program starts with a no-cost\* home energy assessment and, based on the results, eligible customers may receive up to \$6,000\* in free weatherization measures. Learn about eligibility criteria and program information at njngsavegreen.com.

> \*Terms and conditions apply.  $^{\scriptscriptstyle \dagger}\textsc{This}$  program is independent of NJNG.











### We Love to Connect with You!

Our social channels are a great way to stay in the know with NJNG happenings. There are so many reasons to follow us, including:

- Weekly construction schedules are posted on Facebook, X (formerly Twitter) and Threads so you can plan your trips on local roads accordingly.
- Receive practical, no-cost tips to help you save energy and money.
- Learn about our sustainability initiatives including low-carbon fuels for a cleaner energy future.
- Find out about sweepstakes and contests for a chance to win.

Looking to join a team you'll love? When you follow NJNG and our parent company New Jersey Resources on our LinkedIn channels, you'll get announcements about career opportunities. We're a Fortune 1000 company – with amazing people and possibilities. Visit our careers page at niresources.com/careers to discover new opportunities.

# When it Comes to Communications, We've got you Covered.

Each month, you receive this newsletter and other bill inserts containing required information. Last year, NJNG launched a digital version for customers with email addresses on file. Haven't signed up yet? Log in to My Account and update your profile information with a current email address.

And don't forget to select paperless billing when you update your profile information in My Account to make the convenient and sustainable choice with e-bill!

# The Green Spot

As the days get longer, it's the perfect time to take advantage of the extra sunshine. Turning off lights when they're not needed or when natural sunlight is sufficient can help with heating and lighting costs. This simple step can reduce lighting expenses by 10% to 40%.





