



NEW JERSEY NATURAL GAS

SUSTAINABILITY

Advancing a Cleaner Energy Future

Thanks for Your Patience During Our System Upgrade

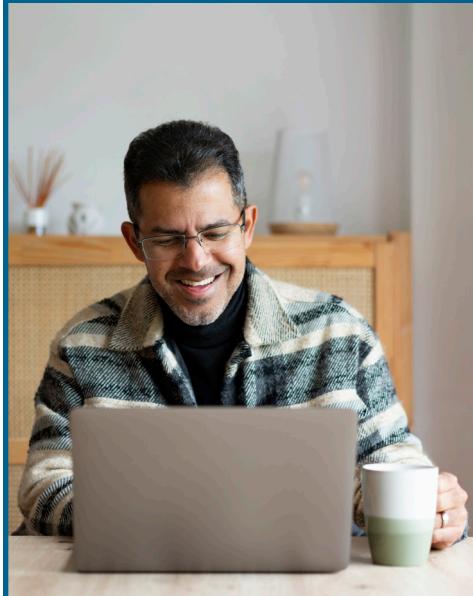


COMING
SOON

This spring NJNG will launch a new, internal customer information system designed to help us serve you better.

We're focused on delivering you the most seamless experience possible; but we know there may be a few hiccups along the way. Be on the lookout for future communication as this system launch gets closer; and don't hesitate to let us know how we can better serve you. Thank you for your patience and understanding as we work to provide the best experience for you.

Worried About Keeping up with Your Energy Bills?



The New Jersey Comfort Partners Program*† and SAVEGREEN® by NJNG can help keep seasonal changes from impacting your home's comfort and efficiency. These programs offer eligible low- and moderate-income households free weatherization measures designed to lower your energy usage and bills — helping you stay comfortable all year long.

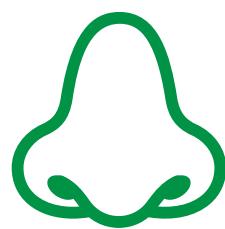
From home weatherization programs to energy assistance grants, we've got you covered. To learn about resources to help manage your energy bills, visit njng.com/energycosts.

*Terms and conditions apply.

†This program is independent of NJNG.



Know the Signs of a Natural Gas Leak



Smell



See



Hear



Act

Use your senses to recognize the signs of a natural gas leak and help keep you and your family safe. Visit njng.com/safety to learn how.

Note you may not smell the odor if you have a diminished sense of smell or the odor is masked or has faded.



Thermo-start Your Energy Savings

Cozy comfort doesn't have to cost a fortune. Set your thermostat to around 68°F when you're home and lower it during the heating season when asleep or away. Dropping it 7-10 degrees over an 8-hour period when you are away can help you save up to 10% on annual energy costs. Finish winter strong with comfort and extra savings!

Equal Payment Plan Customers: Keep an Eye Out for Your Mid-Year Review

In February, NJNG reviews your Equal Payment Plan halfway into the plan year — which runs from August through the following July — to ensure your plan amount keeps pace with your actual usage. As a result, you may notice an adjusted plan amount in your February bill.

Not Signed up for the Equal Payment Plan?

Our Equal Payment Plan helps you avoid surprises and manage your household budget by spreading your estimated annual natural gas usage over 12 equal payments. No seasonal highs and lows — just predictable payments every month. Sign up through My Account at njng.com under the Billing and Payments tab.



Add Extra Protection to Your NJNG Account

For extra peace of mind, you can designate a third party to receive notifications if your account ever falls behind or you receive a disconnection notice. The third party can remind you of an overdue balance to help you ensure your natural gas continues without interruption. The third party is not responsible for payment.

Contact us at 800-221-0051 or CustomerCare@njng.com to update your account.

Attention Educators – The 2026 Champions of Sustainability Contest is Here!

If you have a great idea to help make your school in NJNG's service area more eco-friendly — we want to hear it! Get creative and submit a proposal for a sustainability project for your school by March 27, 2026, for the chance to bring this project to life and make a positive impact in your school community.

Prizes include: • 1st place \$2,500* • 2nd place \$1,500* • 3rd place \$1,000*

Lead the way and show how your school can champion sustainability!
Scan below for the complete contest details and rules.



***NO PURCHASE NECESSARY.** Begins January 26, 2026, and ends on March 27, 2026. Open to legal residents of New Jersey, at least 18 years of age, and a teacher, employee, or administrator at a school within NJNG's service territory at time of entry. Void outside of New Jersey and where prohibited. For Official Rules, go to njresources.com/community/education/2026-Champions-of-Sustainability-Contest---Official-Rules.pdf. Subject to full Official Rules.