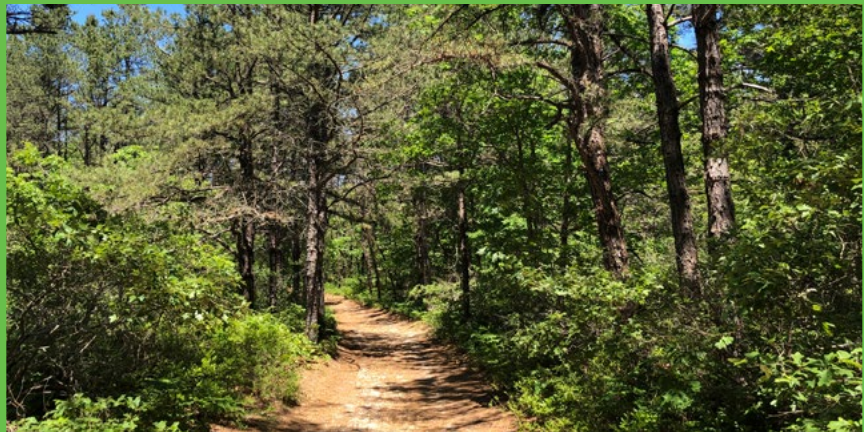




N E W J E R S E Y N A T U R A L G A S

# SUSTAINABILITY

A d v a n c i n g   a   C l e a n e r   E n e r g y   F u t u r e



## Coastal Climate Initiative Soars to New Heights

Our Coastal Climate Initiative is expanding with a five-year funding commitment of \$560,000 to advance local environmental stewardship efforts in our service territory in partnership with the New Jersey Audubon. This funding, provided through our charitable foundations, will help transform the Hovnanian Sanctuary in Berkeley Township, Ocean County – part of the Pinelands National Reserve.

Read more at [njrsustainability.com](http://njrsustainability.com).



**Coastal Climate Initiative**  
Our Shore, Our Future

Mark your calendar for our  
biggest event of the year!



**21<sup>ST</sup> annual**  
**Ocean**  
**Fun Days!**

**Saturday, May 18**

Island Beach State Park, Seaside Park

**Sunday, May 19**

NJ Sea Grant Consortium, Sandy Hook

[www.oceanfundays.org](http://www.oceanfundays.org)



## Keep Safety Top of Mind

You rely on your appliances everyday — ensuring your household runs smoothly. Remember these natural gas appliance safety tips:

- **Never use your oven or range top to heat your home.**
- **When cooking with your natural gas appliances, ensure proper ventilation.**
- **Natural gas appliances should have a clear, steady blue flame. A yellow or orange flame may indicate a problem. If you suspect a problem with your appliances, call a licensed contractor for service right away.**

If you suspect a natural gas leak, do not operate any electrical switches, garage door opener or telephone, and evacuate everyone from the building or site immediately and then call NJNG from a safe location at 800-GAS-LEAK (427-5325). Customers with hearing or speech impairments, dial 711 to contact the Telecommunications Relay Service.



Thanks to your generous donations to NJNG's Gift of Warmth (GOW)\*, you're helping customers in need receive a one-time grant to reconnect or continue their natural gas service. If you know a customer who is experiencing financial hardship, please let them know more about GOW and refer them to [njng.com/energyassistance](http://njng.com/energyassistance).

To spread the warmth, you can make a one-time donation on your bill. Log in to My Account at [njng.com](http://njng.com) and select the Make a Payment button.

\*Terms and conditions apply.

## Save Energy. Save Money.

NEW JERSEY NATURAL GAS  
**SAVEGREEN™**

NJNG's SAVEGREEN energy-efficiency program helps make it easy and more affordable to improve your home's efficiency and comfort, and lower your energy bills. Take advantage of rebates and incentives for the purchase and installation of high-efficiency equipment. Terms and conditions apply.

Get started with savings at [savegreen.com](http://savegreen.com) or call 877-455-NJNG (6564).

## The GreenSpot

### Is Your HVAC System Ready to Retire?

If you've noticed drastic temperature changes in your home, your HVAC system may not be functioning at its best. If your unit is more than 15 years old, consider upgrading. Replacing your system will improve its performance while saving up to 20% in energy costs.

It's a win-win!

## Avoid an Estimated Bill

For Ocean County customers and others who receive a manual reading of your natural gas meter, if we are unable to get a regular reading, your NJNG bill will be estimated based on past usage and adjusted for weather conditions. Any overcharge or undercharge will be applied to your bill with the next actual meter read. Avoid an estimated bill by reading your own meter.

Note in the event your actual meter read is 25% or more than the prior estimated read, you can pay the difference in equal installments over the number of months since the prior actual meter read. To make a payment arrangement, please contact 800-221-0051 and say "payment arrangement" at the prompt.

To learn more, go to the My Account section of [njng.com](http://njng.com) and click on Meter Read.



Calling all video and content creators – help NJNG tell the story of "The Efficient Fable of the Big Bad Energy Hog" and you could win a \$10,000\* prize! Check out the enclosed insert for details.

\*NO PURCHASE NECESSARY. Begins Monday, May 6, 2024, and ends Friday, November 15, 2024. Open to legal residents of New Jersey at least 18 years of age at time of entry. Void outside of New Jersey and where prohibited. For Official Rules, go to [www.njresources.com/community/education/index.aspx](http://www.njresources.com/community/education/index.aspx). Subject to full Official Rules.

## Save Your Stamps!



Discover the convenience of NJNG's online paperless billing option. Sign up today at My Account on [njng.com](http://njng.com) or download NJNG's mobile app to use My Account on the go.

### How To Reach Us

Report a natural gas leak: 800-GAS-LEAK (800-427-5325) | Call before you dig: 811 or 800-272-1000

Email us: [customer care@njng.com](mailto:customer care@njng.com) | Call us toll free: 800-221-0051 | People with hearing and speech impairments (TTY/TDD): 711

Visit our website: [www.njng.com](http://www.njng.com) | Write us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719