



N E W J E R S E Y N A T U R A L G A S

SUSTAINABILITY

A d v a n c i n g a C l e a n e r E n e r g y F u t u r e



SURF'S UP! Get ready for some free family fun at our biggest event of the year. We'll have cool hands-on activities including games, crafts, engaging exhibitors and more!
Plus, learn about New Jersey's amazing coastline, energy conservation and ways you can help protect the environment.

SATURDAY, MAY 17

Island Beach State Park,
Seaside Park

11 a.m. — 3 p.m. • Rain or Shine • Free Admission and Parking

SUNDAY, MAY 18

NJ Sea Grant Consortium,
Sandy Hook

"Sea" You There

Visit OceanFunDays.org to learn more.

Cheer your favorite crustacean on to victory in our famous fiddler crab races.

Plus, don't miss out on:

Childrens Games and Workshops

Ecotours and Workshops

Crafts

Seining Lessons

Exhibits

And so much more!



Seasonal Service Reminder

Warmer weather is on the way. It's never too early to get your seasonal home or business ready for the summer.

Let us know at least 10 business days prior to when you need service turned on. Visit njng.com, go to My Account and select the Stop, Start Existing Service tab. Or you can call us at 800-221-0051 and say "start service" at the prompt.

April is National Safe Digging Month

Drop that shovel and call 811 for a markout of your underground utility lines at least three business days before starting any outdoor digging project like planting a tree, shrub or even installing a new fence or mailbox.

It's FREE and it's the LAW.

See enclosed insert for more natural gas safety information.

NJNG is building the utility of the future.

Whether it's heating our homes, fueling local businesses or powering the next generation of innovation, energy plays a big role in our everyday lives. As an energy provider you depend on, NJNG is working to provide reliable, cost-effective service with an eye toward a cleaner future.

Reliable service. Responsible investments. A cleaner energy future. That's New Jersey Natural Gas.

What does a cleaner energy future for New Jersey look like?

It means delivering the dependable energy needed to meet the demands of today — for warm homes, thriving businesses and a growing economy — while taking practical steps to reduce carbon emissions in a cost-effective way.

At NJNG, we're putting this vision into practice by investing in lower-carbon energy sources and making energy efficiency easier for our customers to adopt.



Energy Efficiency means using less energy to get the same job done. It is one of the easiest and most cost-effective ways to eliminate energy waste, reduce air pollution and help customers save money on their utility bills.



Lower-carbon Fuels, such as renewable natural gas (RNG) and clean hydrogen, can help reduce net emissions by replacing traditional natural gas with sustainable alternatives derived from essential community services like landfills and wastewater treatment plants.

Innovation Powers Our Journey

Achieving a cleaner future with reliable service in an affordable way demands innovation. NJNG is proud to be a leader in this effort. We're taking action by providing you with access to innovative technologies like gas heat pumps and hybrid heating systems and advancing efforts to adopt cost-effective, lower-carbon fuels like RNG.



Catching up on Winter Heating Bills?

You may be eligible for a payment arrangement to help pay off your outstanding balance over monthly installments. To get started log into My Account, and under the Billing and Payment tab select Payment Arrangements or call us at 800-221-0051.

Important Message for Customers Who Rely on Life-Sustaining Equipment

If you or a member of your household depends on life-sustaining equipment and use a natural gas generator during a power outage, please notify NJNG. It is vital we have your information on record so we can make the restoration of service a top priority.

To learn more and complete the life-sustaining equipment and critical care form, visit the My Home section on njng.com and select Services for Special Needs.



How To Reach Us

Report a natural gas leak: 800-GAS-LEAK (800-427-5325) | Call before you dig: 811 or 800-272-1000
Email us: customer@njng.com | Call us toll free: 800-221-0051 | People with hearing and speech impairments (TTY/TDD): 711
Visit our website: www.njng.com | Write us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719

