



Energy in Focus

Reliability. Sustainability. Innovation. Delivered.



DON'T MISS OUT ON ACTIVITIES FOR THE WHOLE FAMILY:

- Children's Games
- Ecotours and Workshops
 - Crafts
 - Crab Races
 - Exhibits
- And so much more!

Catch the wave of fun at our biggest event of the year. Dive into cool hands-on activities including games, crafts, engaging exhibitors and more! Along the way learn about New Jersey's amazing coastline, energy conservation and ways you can help protect the environment.

SATURDAY, MAY 16

Island Beach State Park, Seaside Park

SUNDAY, MAY 17

NJ Sea Grant Consortium, Sandy Hook

11 a.m. – 3 p.m.

Rain or Shine

Free Admission and Parking

Get all the details at oceanfundays.org.



Payment Assistance is Available After a Long Winter Heating Season

The impact of this past winter's higher energy usage may linger into the spring, leaving you with a past-due amount on your natural gas bills.

We're here to help bring your NJNG account current. You may be eligible for a payment arrangement to help pay your outstanding balance over monthly installments. Energy assistance grants are also available to help pay your energy bills.

Call us at 800-221-0051 or visit njng.com/energyassistance for eligibility requirements and to apply. Alternatively you can stop by one of our payment locations for in person support.

New Account Number, Same Easy Account Access

You may notice a new account number on this month's bill. This is an internal system change and rest assured your original/previous account number remains securely linked to your NJNG account. This means you can still access your account history. You can also continue making payments just as you always have — no need to update your banking or other payment portals with the new account number. We'll maintain your legacy account number until you choose to close your account or transfer your service.

If you have any questions or need assistance, be sure to connect with us at 800-221-0051 or customer@njng.com (residential) or business@njng.com (business).



Dig Smarter This National Safe Digging Month

April is the start of peak digging season. Before beginning any outdoor project — such as planting a tree, shrub, or even installing a new fence or mailbox — call 811 at least three business days in advance for a free markout of your underground utility lines.

It's FREE and it's the LAW.

See enclosed insert for more natural gas safety information.

Seasonal Service Reminder



Counting down the days until summer? Plan ahead and make sure your seasonal property is ready when you are.

Please let us know at least 10 business days prior to when you need service turned on. Visit njng.com, go to My Account and select the Stop, Start Existing Service tab. Or call us at 800-221-0051 and say “start service” at the prompt.



Spring Cleaning for Home Energy Savings

Spring is a great time to freshen things up — why not start with your air filters? With warmer weather around the corner, remember to check your air filters every three months. A dirty filter can slow down air flow, make your HVAC system work harder and waste energy. Keeping your air filters clean helps maintain your home's comfort and keep your equipment running efficiently.

Important Message for Customers Who Rely on Life-Sustaining Equipment

If you or a member of your household depends on life-sustaining equipment and use a natural gas generator during a power outage, please notify NJNG. It is vital we have your information on record so we can make the restoration of service a top priority.

To learn more and complete the life-sustaining equipment and critical care form, visit the My Home section on njng.com and select Services for Special Needs.



How To Reach Us

Report a natural gas leak: 800-GAS-LEAK (800-427-5325) | Call before you dig: 811 or 800-272-1000
Email us: customercare@njng.com | Call us toll free: 800-221-0051 | People with hearing and speech impairments (TTY/TDD): 711
Visit our website: www.njng.com | Write us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719

