



NEW JERSEY NATURAL GAS

SUSTAINABILITY

Advancing a Cleaner Energy Future



Stay Alert — Don't Fall Victim to Utility Scams

As technology continues to advance, so do the tactics scammers use to trick people. It's important to know the warning signs and stay vigilant against fraud, scams and identity theft. Be alert and protect yourself:

- Watch out for phishing emails and always check the sender's address. All emails from NJNG are sent from @njng.com or @4you.njng.com.
- Phone calls from NJNG will never pressure you for immediate payments or solicit personal information.
- Be aware of "slamming" scams that switch customers to another energy supplier without their authorization. Use caution when sharing your NJNG account number or natural gas bill and to fully evaluate any offer before agreeing.
- If you receive an unexpected call, email or visit from someone claiming to be an NJNG representative, contact us at 800-221-0051 to verify their identity.



Grill with Safety in Mind



Warmer weather often means outdoor grilling. Follow these tips to cook safely this spring and summer:

- Check grill hoses and valves for leaks and cracks before your first barbecue. Have a licensed technician make repairs as needed.
- Place grills on level ground at least 20 feet away from your home or any structures.
- Always keep the lid open when lighting a natural gas grill.
- Never grill indoors or in any enclosed areas as carbon monoxide (CO) gas can accumulate to unhealthy levels.

CO is a colorless, odorless and highly dangerous gas when left undetected. Learn more about carbon monoxide safety at njng.com/safety.

Building Stronger Communities Together

At NJNG, we are passionate about strengthening our local communities through volunteerism, education initiatives and so much more.

We offer a variety of programs designed to help engage and educate with our neighbors. From energy conservation contests to our customized, interactive Speakers' Bureau presentations and everything in between — we have it all.

To learn more about programs tailored for your school or community organization, visit njng.com/community or contact us at speakers@njng.com.



Our SAVEGREEN® energy-efficiency team helping pack pantry bags at Fulfill for neighbors in need.



Select a Backup Contact for Your Account

In the event of any disruptions, accessing your property may be necessary to restore your natural gas service. Please connect with us to add an emergency contact to your NJNG account so we can get your service back up and running if you aren't home or unreachable. Call us at 800-221-0051 or email customercare@njng.com (residential customers) or businesscare@njng.com (commercial customers).



Plant with a Purpose

Did you know how you landscape your yard can impact your home's energy usage? By planting trees on the south side of your home, you can block the sun and maximize shade in the summer. A well-placed shrub or tree can help reduce the amount of heat in your home and energy bills. And before you dig, remember to call 811 for a markout of your underground utility lines.



Corrugated Stainless Steel Tubing

Corrugated stainless steel tubing (CSST) is commonly used for fuel lines (starting from your meter's outlet into your home) to supply natural gas to residential and commercial customers. CSST must be installed and used only in accordance with applicable codes and manufacturers' instructions, including those that pertain to bonding and grounding of the piping system. The owner of the structure where the CSST is used should consider installing an appropriate lightning protection system.

CSST requires proper bonding and grounding to be protected from lightning strikes. Contact a licensed electrician for a professional inspection.



Is Your Small Business Ready for Summer?

The Prescriptive & Custom program from SAVEGREEN® by NJNG has the solution for small business owners looking to save energy while decreasing operational expenses. Whether you're interested in replacing a single piece of equipment — such as cooling, heating and food service equipment — or upgrading your whole system, NJNG's rebates and incentives* help make achieving your business' energy-efficiency goals more affordable.

*Terms and conditions apply.

See how NJNG can help your small business by contacting 877-455-NJNG (6564) or visit [savegreen.com/businesses](https://www.savegreen.com/businesses) to learn more.

NEW JERSEY NATURAL GAS
SAVEGREEN®



How To Reach Us

Report a natural gas leak: 800-GAS-LEAK (800-427-5325) | Call before you dig: 811 or 800-272-1000
Email us: customercare@njng.com | Call us toll free: 800-221-0051 | People with hearing and speech impairments (TTY/TDD): 711
Visit our website: www.njng.com | Write us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719

