

NEW JERSEY NATURAL GAS

SUSTAINABILITY

Advancing a Cleaner Energy Future



We're Here to Connect You with Billing Assistance at Energy Assistance Days

Join us at one of 26 upcoming energy assistance events in Monmouth, Ocean and Morris Counties. Everyone’s situation is unique, and these events offer personalized help connecting you with energy bill payment assistance programs.

Our team, alongside community action agencies, will guide you through available resources and provide in-person support to help make the energy assistance application process easy.

- Customers must bring the following to apply:
- Social security cards for all household members
 - Government-issued ID
 - Mortgage or rental lease
 - Recent natural gas and electricity bills
 - Proof of income for all household members over the age of 18

Upcoming events in September include:

- Monday, September 15 – Little Egg Harbor Community Center
- Wednesday, September 22 – Keansburg Fire Company #1
- Tuesday, September 30 – Parsippany Senior Community Center



**Attention Equal Payment Customers:
Important Update About Your
Monthly Payment**

At the start of each new Equal Payment Plan (EPP) cycle, which runs from August through July, we review your EPP amount and adjust it to reflect your estimated natural gas costs.

The EPP makes it easier to anticipate your natural gas bills by spreading projected costs over 12 monthly payments.

Please see the enclosed insert for details.

Not an Equal Payment Plan Customer?

It's the start of the new EPP cycle and a great time to get a head start on managing your natural gas bills before the heating season kicks in — with predictable and easier-to-budget payments.

Please see the Equal Pay box on your bill or visit njng.com and log on to My Account. Select Equal Payment Plan under the Billing and Payments tab.





DAYS



This summer, over 200 employees from across our company came together to help restore, rebuild and enhance the facilities at the Girl Scouts of the Jersey Shore's Camp Amity Acres in Ocean County. The finished projects will have a lasting impact on the Girl Scouts, the troops and families they serve as well as the communities we share.



Scan to see our employees hard at work!



SHARES

When temperatures start to drop and your heat kicks on, energy bills can impact your household budget. NJNG is a proud supporter of SHARES*, a nonprofit organization that provides energy assistance grants to those who don't qualify for state or federal energy assistance programs.

Your donation can help heat a home! To double your impact, NJNG will match your contribution dollar-for-dollar for a total of up to \$26,000. Checks can be written to SHARES* and returned in the enclosed envelope. Please do not include the donation with your bill payment.

** Terms and conditions apply. This program is independent of NJNG.*

Connect with Us in a Snap with NJNG's Live Chat

Need support but short on time?

No problem — skip the call and connect with us via Live Chat. Our representatives are available Monday – Friday, 8 a.m. to 4 p.m. to assist you.

Get started at myaccount.njng.com or NJNG's mobile app.

Important Message for Customers Who Rely on Life-Sustaining Equipment

If you or a member of your household depends on life-sustaining equipment and use a natural gas generator during a power outage, please notify NJNG. It is vital we have your information on record so we can make the restoration of service a top priority.


To learn more and complete the life-sustaining equipment and critical care form, visit the My Home section on njng.com and select Services for Special Needs.



Splish, Splash, Save Cash with Shorter Showers!

Hot days can lead to the need for more frequent showers. But did you know each shower consumes around 10 gallons of hot water on average? Water heating ranks the second largest energy cost for households, and can account for up to 18% of your utility expenses. Consider taking shorter showers to save money on your upcoming bills!





Packing Up for the Season?

As you soak up the final summer days, remember to plan ahead. Contact us at least 10 days prior to when you need service turned off at your seasonal home or business.

Visit njng.com, go to My Account and select the Stop, Start, Existing Service tab. Or you can call us at 800-221-0051 and say, "Stop Service."