



During this challenging time, New Jersey Natural Gas (NJNG) is committed to providing you with safe, reliable service while protecting the health and safety of our employees and the customers we serve.

Visits from New Jersey Natural Gas



NJNG is beginning to schedule and complete customer-requested appointments for service work and safety-related inspection work, following appropriate safety protocols.

We want you to feel comfortable knowing our employees are ...

- Embracing careful safety practices;
- Maintaining social distancing; and
- Wearing appropriate Personal Protective Equipment

Assistance is Available



We know many of our neighbors and customers are experiencing financial hardships. If you are behind on your payments, we encourage you to connect with one of our representatives to discuss flexible payment arrangements and energy assistance programs to help get caught up on your energy bills.

There are programs and payment arrangements that may be able to assist you. Connect with us and learn more:

- Call 800-221-0051.
- Visit our [Energy Assistance](#) page.
- Log in to My Account at [njng.com](#) and look for Deferred Payment Arrangements under Billing and Payment Options.

How Can I Pay my Bills?



NJNG's walk-in payment centers located in Asbury Park, Wall, Lakewood and Rockaway are now opened. We look forward to assisting you in person Monday through Friday, 8 a.m. to 4:30 p.m.

We are following CDC and state guidelines to ensure everyone's well-being. Please follow the safety instructions posted outside each location before entering the building.

Other payment options also are available:

- Online at [njng.com](#)
- Via phone at 800-221-0051
- Traditional mail - New Jersey Natural Gas Co., PO Box 11743, Newark, NJ 07101-4743
- Secure drop boxes located at NJNG's payment facilities

Need another option? Customers can make a cash payment at any Western Union® Quick Collect® locations.*

*A \$1.50 fee applies for each transaction.