

Message from



New Jersey Natural Gas (NJNG) is closely monitoring the situation with coronavirus and taking appropriate health and safety precautions. We are following recommendations of the CDC to limit the potential of exposure for our employees and those we serve by maintaining safe, social distances as we continue to provide the high-quality service you expect and deserve.

NJNG has temporarily closed our walk-in payment centers in Asbury Park, Wall, Lakewood and Rockaway. During this time, customers are encouraged to use another payment method, including:

- Online bill payment at njng.com
- Over the phone by calling 800-221-0051
- Traditional mail by mailing their payment to New Jersey Natural Gas Co., PO Box 11743, Newark, NJ 07101-4743
- Secure drop boxes located at NJNG's payment facilities

While customers are strongly encouraged to use the above payment options, customers may independently verify if participating [Western Union](#)® locations that offer Quick Collect® are still available to accept cash payments.

NJNG has also temporarily suspended service disconnections until further notice.

To help us better serve you during these times, NJNG has programs like our E-Bill service to assist customers pay their bills and manage their account online. Any customer experiencing a temporary hardship or having difficulty paying their energy bill can call us at 800-221-0051 or visit njng.com/energyassistance for more information on available energy assistance programs.

As always, NJNG is here to serve you.