

YOUR GUIDE TO ESTABLISHING NATURAL GAS SERVICE

Now that you're ready to enjoy the comfort and reliability of natural gas, here is an explanation of **required steps** to ensure there isn't a delay in getting your service turned on when you want it.

Be prepared. The following steps *MUST* be completed before we arrive:

Requirement 1

Someone 18 or older will be home.



After turning on the meter, our technician will need to go inside your home to turn on and light all natural gas appliances that are connected to the natural gas lines inside your home. Why? Safety is our top priority and we need to confirm natural gas is properly flowing to your equipment and there are no leaks.

At a later date, your contractor can turn on any natural gas appliances that were not ready to be turned on at the time of our visit.

Requirement 2

The electricity and water services are turned on.



Because natural gas appliances require water and electricity to operate, both these utilities **MUST** be turned on before we can turn on your natural gas service.

Hint for Success:

*Our goal is to ensure you have service when you need it. We recommend the water and electricity are turned on at least one day prior to your appointment with NJNG. Why? Things happen. If your utility services are scheduled to be turned on the same day, and we arrive before the electricity and water are on, we **CANNOT** turn on your natural gas service. Unfortunately, you'll have to schedule a return visit.*

Requirement 3

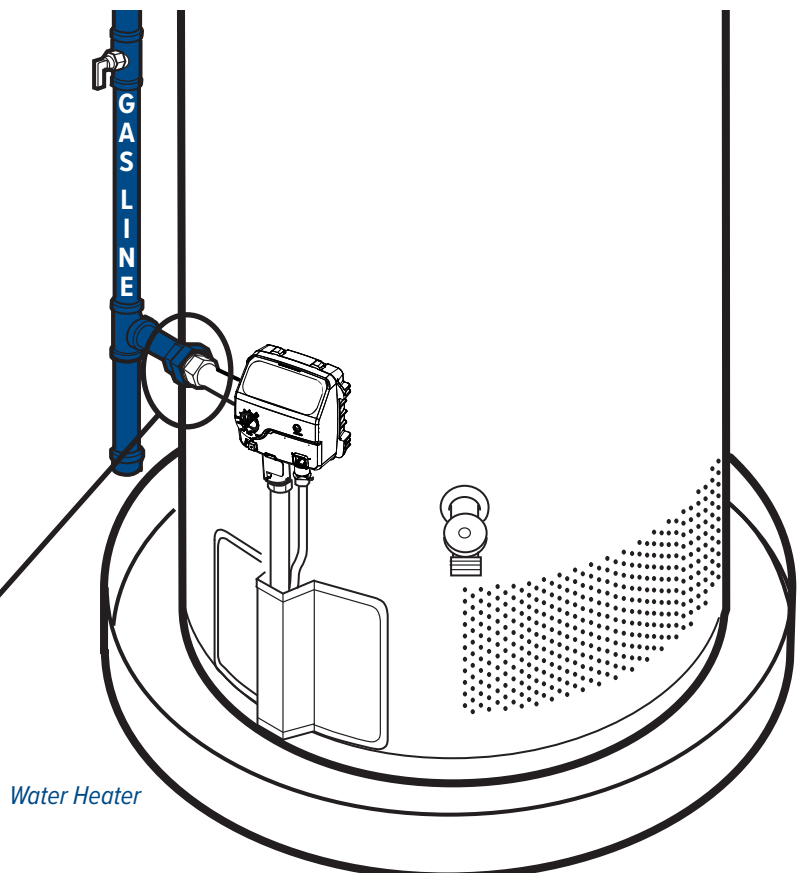
At least one natural gas appliance is connected and ready to be turned on.

Below are examples of natural gas appliances:

- Forced Hot Air Furnace
- Boiler
- Water Heater*
- Stove/Oven* (Range)
- Clothes Dryer*
- Fireplace*

**Note these may be electric and not natural gas appliances.*

You will know your appliances are ready to be turned on if they are already connected to a natural gas line adjacent to the respective appliance.



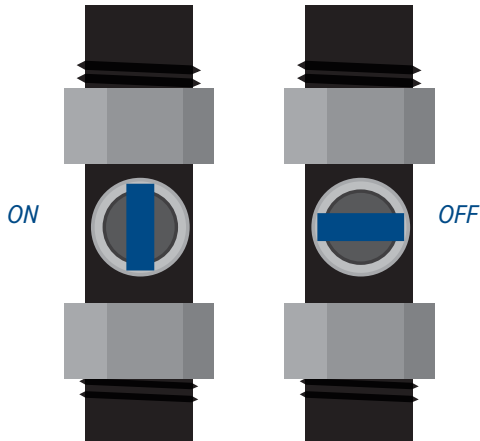
Water Heater

Note: For illustration purpose only.

Requirement 4

The natural gas valves are shut off for appliances that are not ready to be turned on.

Natural gas appliances not ready to be turned on must be shut off at the natural gas valve to stop natural gas from flowing. (See picture.)



Requirement 5

Natural gas lines are capped where appliances are missing or not connected.

If you are missing one or more natural gas appliances, the natural gas pipe where the appliances would be connected must be capped. This ensures natural gas will not flow directly into your home and create a safety hazard if the shut-off valve is accidentally turned on. (See picture.)

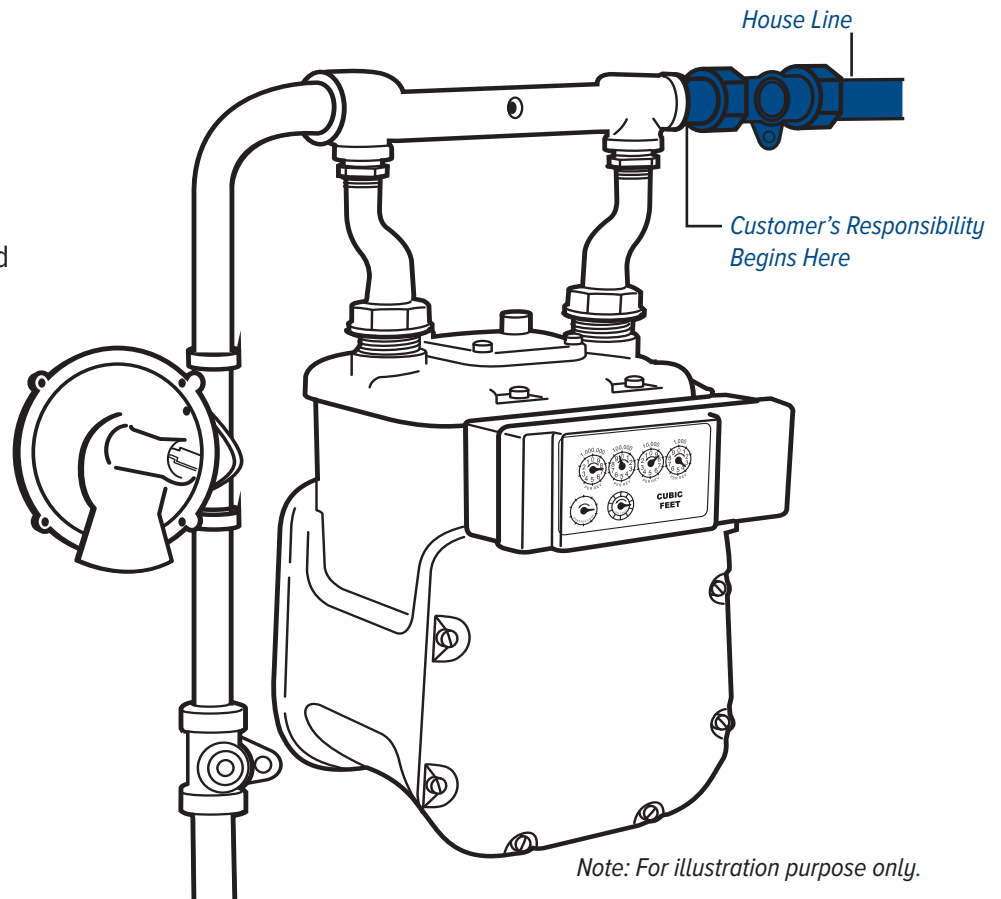


Capped Natural Gas Line

Requirement 6

The natural gas meter is connected to the house line.

The piping from the meter must be connected to the house line (see picture). Your plumber can do this work.



customerservice@njng.com | www.njng.com | 800-221-0051

Hours: Monday through Friday, 6 a.m. to 10 p.m.

Saturday and Sunday, 6 a.m. to 6 p.m.

Report a natural gas leak: 800-GAS-LEAK (427-5325)

New Jersey Natural Gas | 1415 Wyckoff Road | Wall, NJ 07719



**New Jersey
Natural Gas**