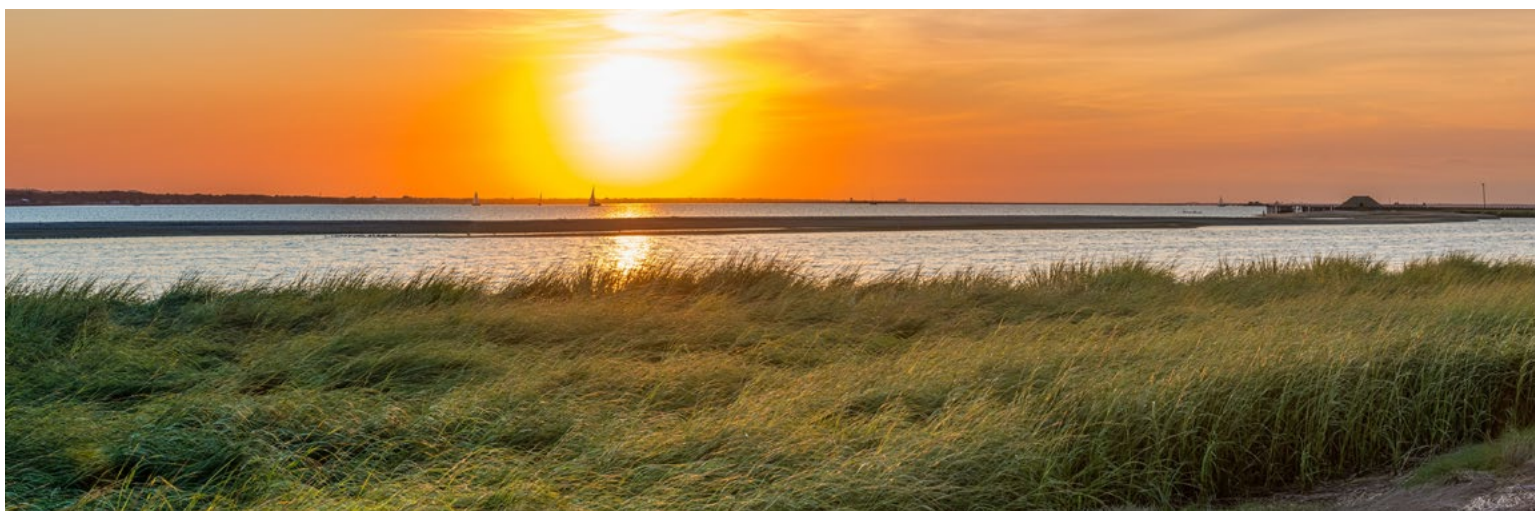




N E W J E R S E Y N A T U R A L G A S

# SUSTAINABILITY

A d v a n c i n g a C l e a n e r E n e r g y F u t u r e



## Coastal Climate Initiative Team Up to Help Protect our Coast

The Jersey Shore is a source of relaxation and enjoyment. It is also home to vital ecosystems that protect communities from storm surges and help reduce impacts of climate change. A large part of our Coastal Climate Initiative (CCI) includes support for The Nature Conservancy in New Jersey (TNC), an environmental nonprofit with over 60 years of experience working to protect water and lands in our service territory's coastal communities and beyond.

Through your generous donations to CCI, and NJNG's dollar for dollar match, together we have directly contributed nearly \$100,000 to support TNC and its partners to advance projects that help sustain healthy salt marshes in Ocean County.

To learn more about CCI's efforts and how your one-time or recurring donation can make a difference, please see to the enclosed donation envelope or visit [njng.com/climate](http://njng.com/climate). All customer donations go directly to TNC to support their efforts to restore saltwater marshes.

**Please complete and mail the enclosed donation envelope to make your charitable contribution, separate from your natural gas bill payment.**



**Coastal Climate Initiative**  
Our Shore, Our Future

\_\_\_\_\_  
*First and Last Name*

\_\_\_\_\_  
*NJNG Account Number*

\_\_\_\_\_  
*Service Property Street Address*

\_\_\_\_\_  
*City*

\_\_\_\_\_  
*State*

\_\_\_\_\_  
*Zip*

**I Would Like to Make an On-bill Donation:**

One-time       Monthly

**Donation Amount:**

\$1     \$5     \$10     \$20

Other: \$ \_\_\_\_\_

## Be Aware of NJNG Impostors

Scammers use all kinds of tactics to trick you into giving them your money and personal information. Stay alert to protect yourself from fraud:

- Phone calls from NJNG representatives will never pressure you into immediate payments or solicit personal and banking information.
- Emails from NJNG are sent from @njng.com or @4you.njng.com. Always check the sender's address to verify this information.
- Always verify the identity of anyone claiming to be a representative from NJNG, whether at your doorstep or on the phone. NJNG employees always carry ID and all our commercial vehicles prominently display our logo.

**Stay alert for a “slamming” scam where you are switched to another energy supplier without your authorization. Use precaution and do not to share your NJNG account number or natural gas bill with anyone unless you are intending to switch energy providers.**

If you have doubts about someone posing as a NJNG employee contact our customer service department at 800-221-0051.

## Important Message for Customers Who Rely on Life-Sustaining Equipment

If you or a member of your household depends on life-sustaining equipment and use a natural gas generator during a power outage, please notify NJNG. In the event of a natural gas outage, it is vital we have your information on record so we can help ensure prompt restoration of your service. Please complete the medical certification form online at the My Home section of njng.com and select Services for Special Needs.

## Corrugated Stainless Steel Tubing

Corrugated stainless steel tubing (CSST) is commonly used for fuel lines (starting from your meter's outlet into your home) to supply natural gas to residential and commercial customers. CSST must be installed and used only in accordance with applicable codes and manufacturers' instructions, including those that pertain to bonding and grounding of the piping system. The owner of the structure where the CSST is used should consider installing an appropriate lightning protection system.

CSST requires proper bonding and grounding to be protected from lightning strikes. Contact a licensed electrician for a professional inspection.



## Select a Backup Contact for Your Account

In case of any disruptions, accessing your property may be necessary to restore your natural gas service. Make sure that if you are not home or unreachable, you have provided an emergency contact to NJNG so we can help get your service back up and running in a timely manner.

To designate a contact, call us at 800-221-0051 or email [customercare@njng.com](mailto:customercare@njng.com) (residential customers) or [businesscare@njng.com](mailto:businesscare@njng.com) (commercial customers).

## The GreenSpot

### Drip, drop ... Make the Leaks Stop

A leaky showerhead can waste over 500 gallons of water a year. That's equivalent to 60 dishwasher loads! Replace your current showerhead with one that has a WaterSense® label to save energy, money and water.

## NEW JERSEY NATURAL GAS SAVEGREEN™

Warmer weather is here – is your small business' equipment ready for the summer heat? The Prescriptive & Custom program from SAVEGREEN™, our energy-efficiency program, makes high efficiency equipment upgrades or replacements more affordable by minimizing your upfront costs. Get started today at [savegreen.com](http://savegreen.com).



### How To Reach Us

Report a natural gas leak: 800-GAS-LEAK (800-427-5325) | Call before you dig: 811 or 800-272-1000

Email us: [customercare@njng.com](mailto:customercare@njng.com) | Call us toll free: 800-221-0051 | People with hearing and speech impairments (TTY/TDD): 711

Visit our website: [www.njng.com](http://www.njng.com) | Write us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719

